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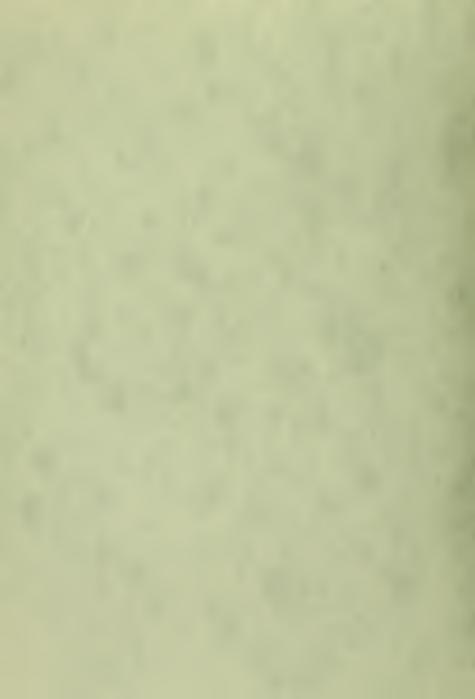
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### A PROBABILISTIC EVENT-STEP COMPUTER SIMULATION OF A REPAIRABLE ITEM INVENTORY SYSTEM

David John Quirk



# NAVAL POSTGRADUATE SCHOOL Monterey, California



### THESIS

A PROBABILISTIC EVENT-STEP COMPUTER
SIMULATION OF A REPAIRABLE ITEM
INVENTORY SYSTEM

by

David John Quirk

Thesis Advisor:

F. R. Richards

March 1972

Approved for public release; distribution unlimited.



## A Probabilistic Event-Step Computer Simulation of a Repairable Item Inventory System

by

David John Quirk Lieutenant, S.C., United States Navy B.S., United States Naval Academy, 1966

Submitted in partial fulfillment of the requirements for the degree of

MASTER OF SCIENCE IN OPERATIONS RESEARCH

from the

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#### ABSTRACT

A probabilistic event-step computer simulation of a repairable item inventory system with exponential inner-arrival times between demands is constructed. The model allows for a wide variety of repair times and lead times to be considered. The major parameters are investigated for their sensitivity to system changes in order to help the user evaluate given or proposed inventory policies and parameters. A complete description of the model is presented and various measures of supply performance such as the expected number of unit years of backorders per unit period and the fill rate are provided. All flow charts and the GPSS/360 program listing are included.



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#### TABLE OF SYMBOLS AND ABBREVIATIONS

- LFN Location field name; a mnemonic symbol used to identify a particular program entity, section, or block in the simulation. Such names are primarily used for ease in programming and model identification.
- XHj Halfword savevalue j; j=1,2,3,...,100
- A XH72, instantaneous number of items on order.
- ASO Aviation Supply Office
- B XH71, instantaneous number of backorders.
- BARB XH96, the expected number of items on backorder at an arbitrary point in time multiplied by 100.
- BKORD Acronym for the Backorder Event
- B<sub>T</sub> XH97, expected number of unit years of backorders, for 10 years of operation multiplied by 100.
- $B_T$  Expected number of unit years of backorders,  $(B_T/10)$ .
- BTCHZ LFN for the table which stores the value of the size of each batch of items repaired.
- BTIME LFN for the table which stores the length of time each backorder is outstanding.
- C XH73, instantaneous number of items in repair department.
- D . XH74, instantaneous number of items ready for issue.
- DIFF 1 XH90, difference between the simulated result for the average number of items on hand at an arbitrary point in time and the theoretical expression for the same quantity multiplied by 100.
- DIFF 2 XH89, difference between the expected number of unit years of backorders per unit period and the average number of backorders at an arbitrary point in time multiplied by 100.
- ENOH LFN for the table which stores the average number of items on hand for each random observation multiplied by 100.



- F XH77, cumulative number of demands satisfied without any time delay (the number of fills).
- FASTR LFN for the storage which represents the repair process for the infinite server queueing system.
- FFCj Function follower card j, j=1,2,3,4.
- FILRT XH69, fill rate times 10,000, i.e., 7356=73.56%.
- FSTRQ LFN for the queue which represents the entire repair department for the infinite server queueing system.
- K XH4, maximum batch size for single server queueing system.
- L XH3, minimum batch size for single server queueing system.
- LBL XH14, lower bound for uniform lead time distribution.
- LBR XH9, lower bound for uniform repair time distribution.
- LFN Location Field Name, a mnemonic symbol used to identify a particular program entity, section, or block in the model. Such names are primarily used for ease in programming and model identification.
- M XH79, cumulative number of demands in a unit period.
- MOPj Measure of Performance j, j=1,2,...,12.
- NBARB LFN for the table which stores the number of backorders for each random observation.
- NUMC LFN for the table which stores the number of items in the repair department for each random observation.
- ORDER Acronym for the Order Event.
- P (XH5/1000) Probability of a type 1 item (repairable item), i.e., XH5=0900=>P=.9
- Q XH1, reorder quantity.
- R XH2, reorder point.
- RDYRT LFN for the table which stores the value of XH44 for each random observation. XH44=10,000 if D≯0, 0 if D=0. Used in ready rate calculation.



- SLOWR LFN for the storage which represents the repair process for the single server queueing system. The simulated repair time.
- SLOWQ LFN for the queue which represents the repair department for the single server queueing system. The simulated time the item is in the repair department.
- SPCT Acronym for the Inspection Event.
- TYPE 1 A failed item which is repairable. Occurs with probability P.
- TYPE 2 A failed item which is not repairable. Occurs with probability 1-P.
- UBL XH15, upper bound for uniform lead time distribution.
- UBR XH10, upper bound for uniform repair time distribution.
- X Mean demand during repair time.



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#### I. INTRODUCTION

Traditional inventory analysis is ultimately concerned with two decisions: (1) when to order and (2) how much to order. Most of the work done in the past addresses itself to these questions for non-repairable items (consumables). A thorough treatment of such inventory models for both the backorders and lost sales case for numerous resupply and demand distributions now exists.

However, at least in military applications, repairable items have now been found to be of great importance both materially and financially. Repairables often account for a significant portion of the items controlled by an activity and even more significantly when their portion of the total dollar investment is considered. For example, focus on one of the inventory control points of the U.S. Navy dealing with repairables such as the Aviation Supply Office (ASO) in Philadelphia, Pennsylvania. At fiscal year's end 1971 repairables represented 18.7% of the different types of line items controlled by this activity for a total of 66,000 separate items. These same items reflect an investment of nearly 3.1 billion dollars, almost 60% of ASO's total dollar investment. Further, ASO spends about 16 million dollars per month for repairs on these items and another 28 million dollars monthly for procurement of such items. Among ASO managed repairable items, 365,000 units were reworked in



fiscal year 1971. In view of the above figures it is easy to see why a need exists to help the manager improve his control over repairable items. It appears that an effective control over repairs would free for other needs many ASO dollars now spent on procurement.

Until fairly recently the control of repairable items had not received much attention. Even in the case of consumables there are major difficulties in applying inventory theory to the problem because of the intricate relationships of the involved item parameters, such as demand and lead times. Also the number of different types of line items complicates the task. The introduction of repairable items makes the problem even more difficult since repairable items often require special storage, handling, packaging and shipping procedures due to their complexity. In addition, the introduction of the extra source of supply, the repair department, causes further complications. On the other hand, repairable items tend to minimize the number of different type of line items needed to be carried by an activity; the parameters are usually more easily determined than those of consumables; and the procurement lead times are more reliable. In addition, upper bounds for the total demand can often be determined, for if a given repairable item is a subcomponent of a larger unit, the number of larger units in use is generally easy to determine.

Few people have addressed the problem of repairables.

However, Schrady [Ref. 8] and others at the U.S. Naval



Postgraduate School, as well as Feeney and Sherbrooke [Ref. 6], have looked at the problem for the deterministic case. Feeney's and Sherbrooke's model included the capability of handling compound Poisson demands but without degradation of supply. Wilson and Richards [Ref. 10] extended this model to allow for this possibility. Due to problems of convexity and others, no one has come up with a quick and easy way to evaluate and compare alternative repairable item inventory systems on a larger scale. Richards [Ref. 7] addresses this problem and this paper supplements his work by providing a detailed simulation model along with a programming guide and flow charts. This model enables the user faced with such problems to easily come up with numerical values for various measures of performance such as the average number of backorders per unit period or the average number of fills per unit period. These measures of performance can then be used by the manager to evaluate and compare alternative systems. Further, the model can also be used as a teaching aide to help students and/or supply personnel get a clearer understanding of the relationships between the various parameters involved in various inventory systems. A more detailed description of the model and how to use it are given in sections II, V, and VI of this paper.



#### II. THE MODEL

The model presented in this paper is a general event-step computer simulation of the interactions between the major parameters for Q R, continuous review inventory systems. Here, O is the order quantity and R is the reorder point for a given system. The purpose of this general model is to test and investigate the sensitivity of the parameters involved to help the decision maker evaluate, modify, and/or set up appropriate inventory systems. It is also used to demonstrate the analytical results obtained by Richards [Ref. 7]. inventory systems simulated are single item, single echelon, and repairable or non-repairable systems where failures are assumed to be Poisson distributed. The model is a probabilistic simulation in that the success or failure of any probabilistic event is determined in the model by comparing the numerical value assigned to the probability of success or failure to a program generated random number. In this model the numbers so used are obtained from many different distributions, using the one which best fits the particular parameter being considered in each case. Further, it is an event-step model in that the master program is controlled by a subprogram called an event list which is repeatedly updated as the master program switches from one event subroutine to another. This eliminates the necessity to look at the status of the entire system after each time unit (one hour) to decide whether or not an event has occurred.



Figure 1 shows the general type of inventory systems addressed in this paper. In order to help the reader understand the relationships pictured there, the following definitions for the on-hand inventory, repair inventory, and others are given. Note that because of the addition of the repair facility, the commonly used definitions of the various states for the consumable item inventory system must be modified.

<u>Definition 2.1</u>: The on-hand inventory (D-B) includes all of the items ready for issue (D) less any backorders (B). Note that the on-hand inventory will be positive if there are no items on backorder.

<u>Definition 2.2</u>: The repair inventory (C) includes all items at the repair facility, including both those undergoing repair and those waiting to begin repair.

<u>Definition 2.3</u>: The net inventory (D-B+C) includes the on-hand inventory and the repair inventory.

<u>Definition 2.4</u>: The inventory position (D-B+C+A) is the sum of the net inventory plus all items which have been placed on order but have not yet been received.

Consider the inventory system as one which has control of a large number of items of a single type where the number of demands (failures) for any time period is a value of a random variable having a Poisson distribution with mean rate  $\lambda$ . The items which fail are assumed to be repairable with probability P and with probability (1-P) the items are scrapped. These failures will be referred to



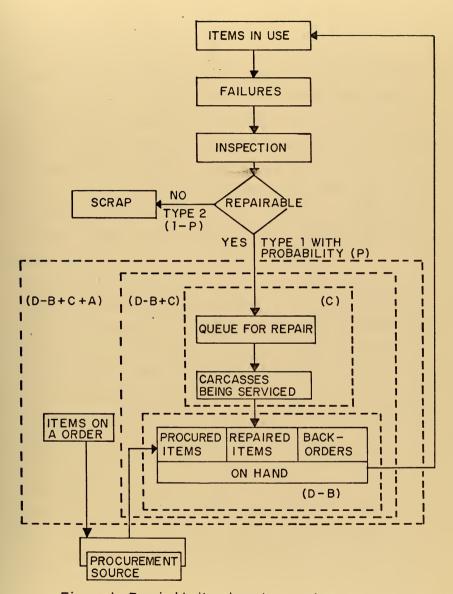


Figure I. Repairable item inventory system.



as type one and type two, respectively. The manager controlling the system attempts to minimize the time required to fill a demand by maintaining a stock of items ready for issue. Systematically, the manager supplements his stock by procurement of new items and/or receipt of repaired items. Hence the manager is faced with the problems of when and how much to reorder. Standard approaches try to answer these questions by concentrating their efforts on minimizing the total expected cost. However, a difficulty in this approach is the determination of proper weights to assign to the various cost factors involved.

A second approach concentrates on a class of simple procurement policies based on one or two parameters. The goal of this approach is to describe the long-term effect of an arbitrary member of the class of simple procurement policies being considered and then determine the choices for the corresponding parameters which are best with respect to a given measure of performance. This computer simulation allows the user to do this quickly and easily.

After a class of simple policies has been specified, the study of the inventory model becomes a study of the associated stochastic processes and the long run properties of the processes. Emphasis is given to determination of stationary distributions which describe the probabilities of being in the various states after the system has been in operation for a long period of time. This computer program greatly simplifies the procedure whereby actual numbers are produced for these various entities.



The program is capable of representing the repair department in one of two ways. First, as an infinite-server queue with general independent repair times which can be constant or realizations of a uniform, normal, or empirical distribution. Under this policy the repair department acts as a M/G/ queueing system which for the random repair times case will allow crossing of repair times. The crossing of orders is also allowed in this case.

The second method considers the repair department as a single server queueing system. That is, only one batch of items up to a maximum quanitity (K) can be repaired at one time. Under this policy the user also has the option to enforce a constraint on the minimum batch size (L) as well. This latter policy is provided because frequently in the case of repair, large set-up costs, tool-up costs, or manpower constraints make the second repair policy more economical.



### III. EXPERIMENTS

#### A. OBJECTIVES AND APPROACH

# 1. Objectives

The objectives of this paper are threefold. (1) To show the need for and justification of such a simulation.

(2) To demonstrate the analytical results obtained by Richards [Ref. 7]. (3) To provide a means through which a decision maker can evaluate given or hypothetical inventory systems.

The first objective has been touched on already and will be complemented by the rest of this paper. Consistent with the second and third objectives, a number of experiments were performed which involved generating operating statistics in order to quantitatively compare the simulated results to the theoretical and display the sensitivity of various parameters for particular systems.

# 2. Approach

Each experiment consisted of a series of simulation runs. Each run simulated up to 14 unit periods, where a unit period represented ten years of actual operation of a given inventory system. For each run, operating statistics were collected for all measures of performance listed in Table I. For illustration purposes two measures of performance were chosen to judge the performance of the hypothetical systems examined in this paper. Those chosen were



#### TABLE I. SUPPLY PERFORMANCE MEASURES

- MOP 1 (F) = XH100: The average number of fills in a unit period.
- MOP 2 (FILRT) = XH99: The fill rate multiplied by 100. This is the probability of being able to satisfy a demand without a time delay.
- MOP 3 (B) = XH98: The average number of backorders incurred in a unit period.
- MOP 4 ( $B_T$ ) = XH97 : The expected number of unit years of backorders in a unit period multiplied by 100.
- MOP 5 (BARB) = XH96: The average number of items on backorder at an arbitrary point in time multiplied by 100.
- MOP 6 (RDYRT) = XH95: The probability of being able to fill a demand at an arbitrary point in time multiplied by 100.
- MOP 7 (ENOH) = XH94: The average number of items on hand at an arbitrary point in time multiplied by 100.
- MOP 8 (ORD) = XH93: The average number of orders placed in a unit period.
- MOP 9 (RI) = XH92: The average number of repair inductions (batches of items repaired) per unit period. In the infinite server queueing system RI will be C.
- MOP 10 (C) = XH91: The average number of items in the repair department at an arbitrary point in time multiplied by 100.
- MOP 11 (DIFF 1) = XH90: The difference between ENOH and the theoretical value (V4) of the expected number of items on hand at an arbitrary point in time multiplied by 100.
- MOP 12 (DIFF 2) = XH89: The difference between  $B_T$  and BARB multiplied by 100. This is calculated to illustrate that the total time-weighted backorders incurred in a unit period is equivalent to the expected number of backorders at an arbitrary point in time.

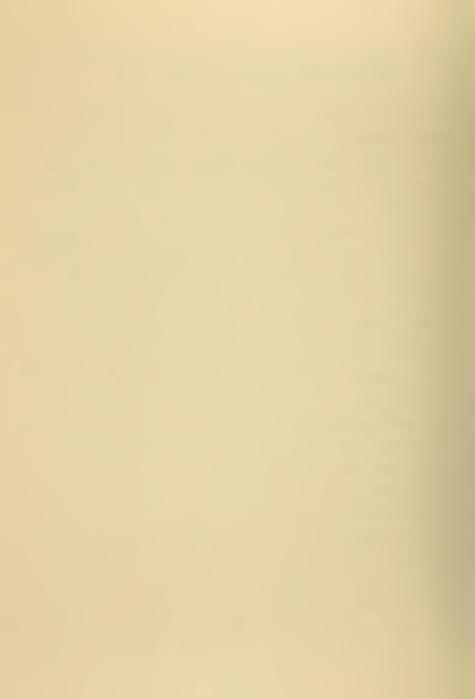


NOTE: Measure of performance four  $(B_T)$  would normally be normalized  $(B_T)$  by dividing by ten, i.e., XH97=1102=  $(B_T)$ =1.102.

the expected number of unit years of backorders and the average number of items on hand at an arbitrary point in time. For all runs the system was preloaded such that the inventory position was equal to the sum of the order quantity and reorder point. It was felt that this would result in negligible transient times, hence the entire run's statistics were usable in all cases. The input values of all parameters, for what was called the parent system, are summarized in Table II. Deviations from these values of the parent system for any one experiment are pointed out in the . description of each experiment as well as in Table III.

TABLE II. PARENT SYSTEM PARAMETER VALUES

PARAMETER	VALUE
Order quantity (Q)	=10
Reorder point (R)	=0,1,2,3
Minimum batch size (L)	= 0
Maximum batch size (K)	= 0
Probability of repair (P)	=.9
Mean demand during repair time $(\overline{X})$	=1.4
Type of distribution for repair time	-constant
Mean repair time $(\overline{X}_R)$	=336 hours
Lower bound for uniform repair time (LBR)	= 0
Upper bound for uniform repair time (UBR)	= 0
Variance for repair time distribution ( $\sigma_{ m R}$	)=0



Type of distribution for lead time -constant Mean lead time (X,)=504 Lower bound for uniform lead time (LBL) =0Upper bound for uniform lead time (UBR) =0Variance for lead time distribution  $(\mathbf{\delta}_{r})$ = 0Type of output desired -summary TABLE III. CHANGES TO PARENT SYSTEM PARAMETER VALUES Α. CHANGES FOR EXPERIMENT ONE  $(\overline{X})=1.4, 2.75, 4, 5.5$ (Q)=1,2,3,...,10CHANGES FOR EXPERIMENT TWO В. Type of distribution for repair time--constant, uniform, normal. and empirical Type of distribution for lead time --constant. uniform, normal, and empirical LBR=168 hours LBL=240 UBR=504 hours UBL=768  $\sigma_R = 75 \text{ hours}$ **5**<sub>1.</sub> =116 CHANGES FOR EXPERIMENT THREE (L)=1

(Q) = 2(K)=1, 2, 3, 4, 5, 6

CHANGES FOR EXPERIMENT FOUR

(0) = 2(L)=1, 2, 3, 4(K)=4

E. CHANGES FOR EXPERIMENT FIVE

> (0) = 2(K)=4(L)=1(X) = 0.40, 0.65, 0.75, 0.80, 0.90, 1.15, 1.40

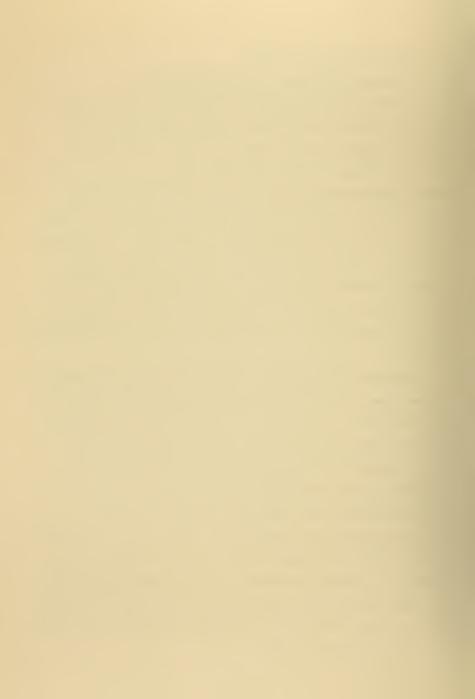


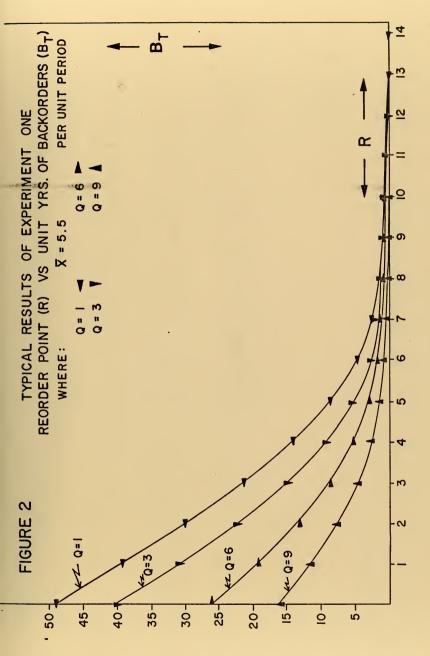
### B. DESCRIPTION OF EXPERIMENTS

### 1. First Experiment: The Whole Spectrum

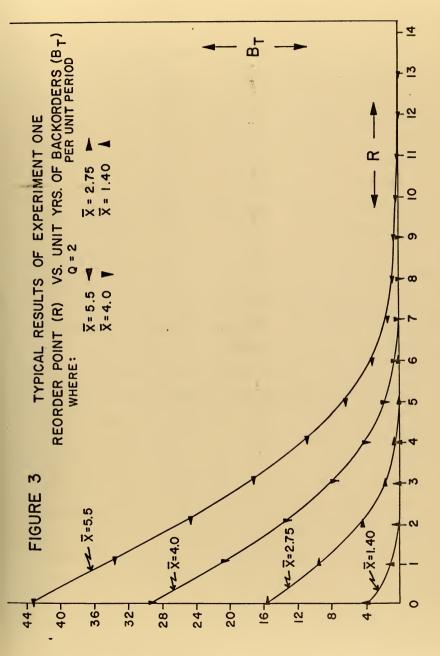
The first experiment considered the parent system but with values of mean demand during repair time of 1.4, 2.75, 4, and 5.5. Also, order quantities of one through ten and variable reorder points were allowed. That is, for each combination of demand and order quantity above, the reorder point (R) was allowed to vary from an initial value of zero until the expected number of unit years of backorders reached an acceptable stationary level. This was done in order to see how the measures of performance, particularly the two mentioned above, varied with respect to changes in the order quantity and reorder point for the system described above.

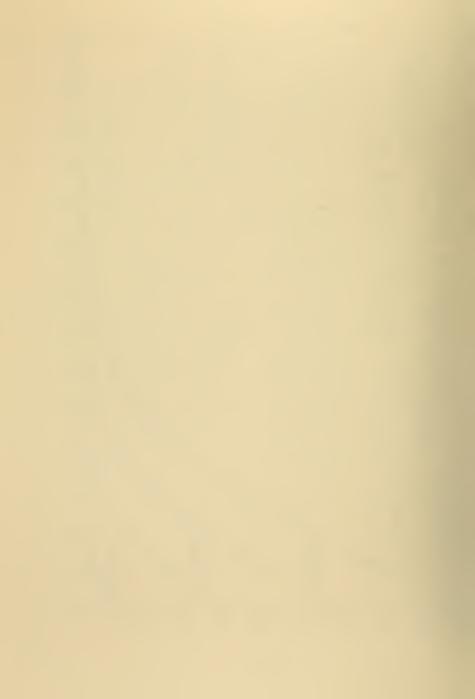
The amount of computer time required to run one period ranged from a low value of 5.89 seconds for  $(\overline{X})$ =1.4, with Q=10 and R=7; to a high value of 28.57 seconds for  $(\overline{X})$ =5.5, with Q=1, and R=0. The total computer time required for this experiment would obviously depend on the particular inventory system being investigated by the user. It is assumed that the user would know, determine, or estimate his system demand such that he could restrict his investigation to one or two values. Therefore, the number of runs and total computer time required for his experiments would be significantly less than that required for these presented in this paper. Some typical results of the first experiment are shown in Figures 2 and 3.







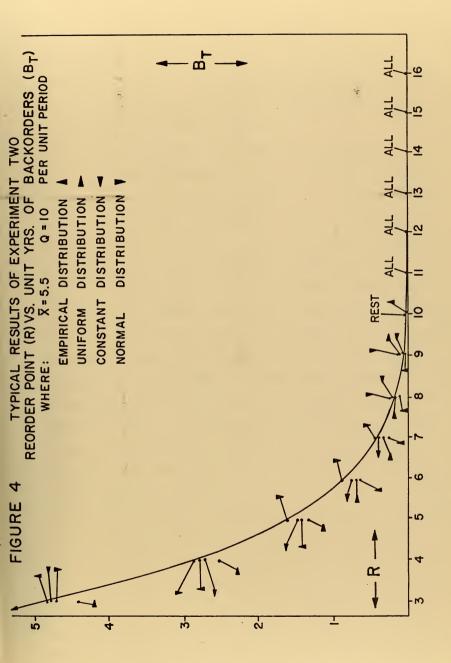


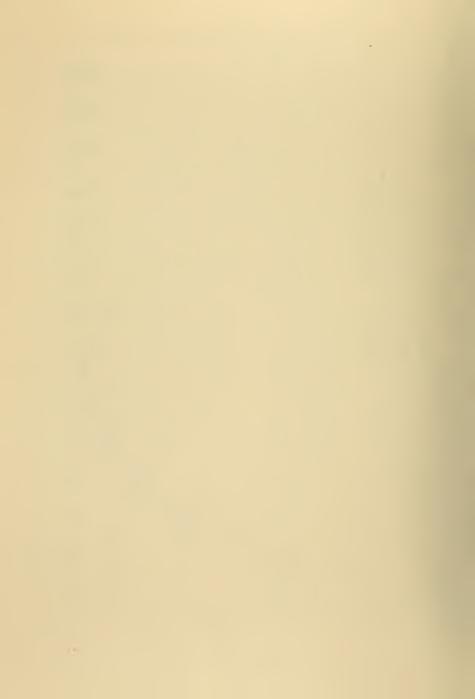


# 2. Second Experiment: Distribution Test

For this experiment a representative system from experiment one was chosen for further study. The system chosen was thought to be a typical, low demand, high cost, repairable item inventory system with a reorder quantity of ten and a mean demand during repair time of 5.5. The particular reorder quantity used is a somewhat subjective choice which the manager would make. Hopefully the manager could look at the results of experiment one and pick what would be the best quantity. A procedure to do this is explained in the analysis of experiment one. However, what will often happen is that one of several possible factors will force the manager to live with some predetermined order level. Some examples of these may be: there is a minimum number of items that the manager can let a contract for with a particular manufacturer, or an engineering requirement forces items to be procured in matched pairs or sets, or possibly a fixed unit of issue by the manufacturer. Regardless of how it is decided upon, once the reorder quantity is fixed the sensitivity of the system can be investigated by changing various input factors such as the repair time distribution or lead time distribution, as was done in this experiment. Constant, uniform, normal, and empirical repair and lead time distributions were examined. For each combination of distributions the reorder point (R) was varied until the total unit years of backorders was stationary. The purpose of this experiment was to show the sensitivity or





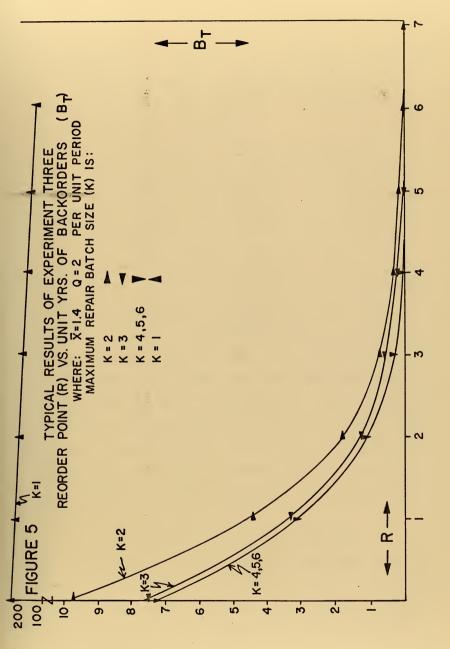


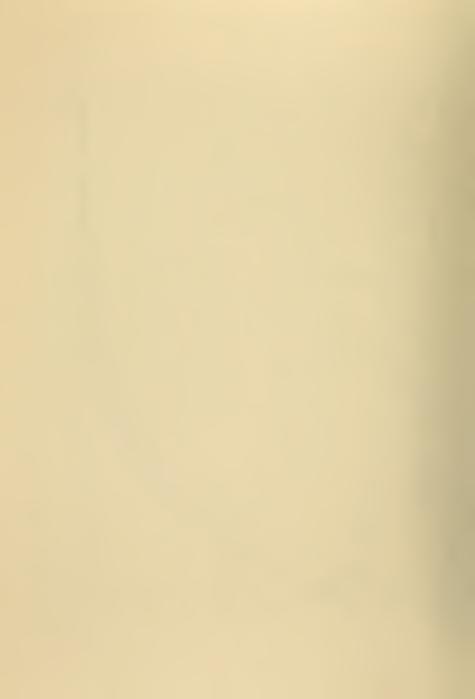
insensitivity of the modified parent system to various types of distributions for the repair and lead times each having the same mean and variance. Some typical results of the experiment are given in Figure 4.

## 3. Third experiment: Maximum Batch Size Test

For this experiment the parent system was modified in order to treat the repair department as a single server queueing system where the server is capable of handling as many as K items at one time. Using the procedure explained in the analysis of experiment one, the order quantity was fixed at a value of two for this experiment. Then the sensitivity of the reorder point (R) was investigated by varying R for each feasible value of K, the maximum batch size, until the expected number of unit years of backorders reached an acceptable stationary level. A simple way to determine the maximum value for K is to look at the results obtained in experiment one for the comparable infinite server queueing system. The run in experiment one where all the input parameter values were identical to this one with the exception of the parameters associated with the repair discipline would be the comparable infinite server queueing system. of the items included in the summary output for Storage Statistics, FASTR, summarizes the statistics for the case in which the repair department is treated as an infinite server queue. Two of the particular statistics included there are the average number of items in the repair department and the maximum number of items that were ever in the







repair department at any time. These particular values were used in this experiment as a guide for determining the maximum value for K to be considered. The results of this experiment are shown in Figure 5.

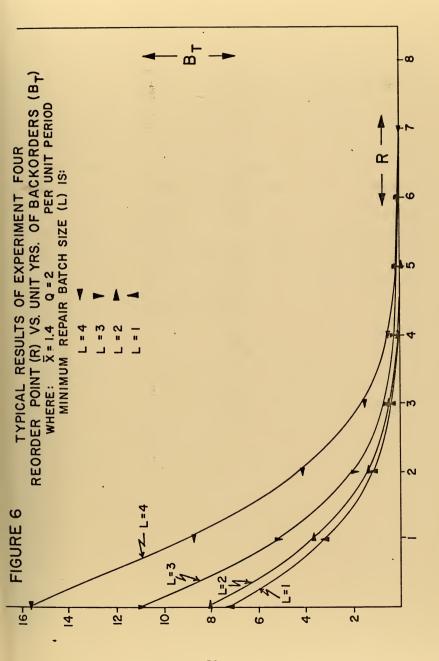
# 4. Fourth experiment: Minimum Batch Size Test

In this experiment the parent system was again modified to treat the repair department as a single server queueing system. Again, as in the last experiment, the sensitivity of the reorder point to the type of repair policy used was investigated. This time, however, K rather than L was held constant while R was varied for each value of L, the minimum batch size, until the expected number of unit years of backorders reached an acceptable stationary level. The values of L were varied from one to The value of K used was four, which was the maximum feasible quantity for K as determined by experiment three. Since the repair department was treated as a single server queueing system, the repair of one batch of items must be completed before repairs can begin on the next batch of items. The results of this experiment are presented in Figure 6.

# 5. Fifth Experiment: Mean Repair Time Test

The modified parent system of experiment four was used for this experiment but with L=1 and with various mean demands during repair time  $\overline{(X)}$ . The mean demand during repair time was allowed to vary from 1.40 to 0.40 by changing the mean time to repair from 336 hours to 96 hours

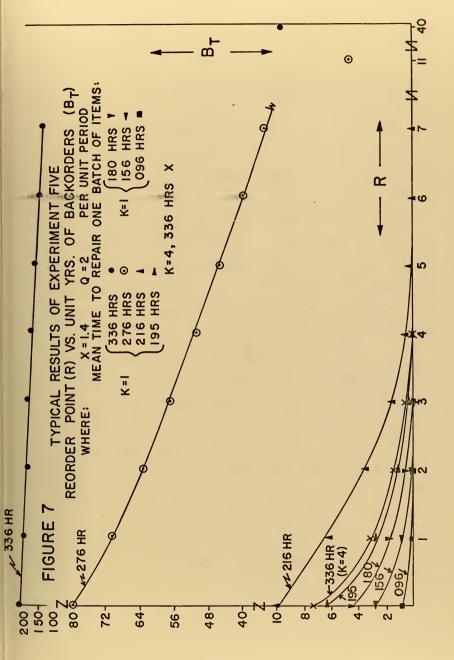






while keeping the mean time between failures constant at 242 hours. The sensitivity of the reorder point was then investigated by again varying R for each value of  $\overline{X}$  until the expected number of unit years of backorders per unit period reached a stationary level. A physical interpretation here could be a change of equipment (perhaps manual repair to automation) or a change in the budget for the repair department. An investigation of the results of this experiment suggested a comparison of the trade off between decreasing the mean repair time  $(\overline{X}_R)$  and increasing the maximum batch size in the repair department. The results of experiment five are presented in Figure 7.







## IV. ANALYSIS AND CONCLUSIONS

## A. ANALYSIS OF THE FIRST EXPERIMENT

In all experiments the reorder quantity and reorder level were controlled. In addition, for each experiment one variable such as the maximum or minimum repair batch size was controlled while the remaining variables were determined from the simulation. In this experiment, for each reorder quantity and mean demand during repair time considered, the reorder level which reduced the expected number of unit years of backorders per unit period to an acceptable level was determined. To determine this reorder point a one-way analysis of variance was used.

Such a test requires additivity, linearity, normality, independence, and homogeneous variances. The first two assumptions were felt to be satisfied since the expected number of unit years of backorders per unit period appears to be a linear sum of the true mean effect, the true effect of the treatment (the value of the reorder point chosen), and the true effect of the errors observed. The primary error in the observations is due to the stream of random numbers. It seems to be a good assumption that these errors are normally distributed with mean zero and variances which are equal for each treatment.

This particular test was used because it is quite robust,
that is, the test is reliable under rather strong modifications

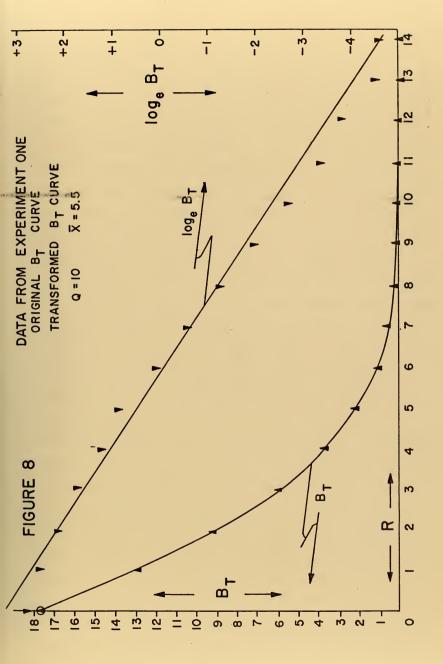


to the above assumptions. It can also be shown that transformations of the original data are justified. This was particularly important in this case because it was necessary to make a logarithmic transformation to the observations in order to obtain a linear model. Figure 8 illustrates this type of transformation.

The null hypothesis used in this analysis of variance was that the expected number of unit years of backorders per unit period for each of the reorder points was the same for a fixed reorder quantity and mean demand during repair time. For the parameters considered in this paper the analysis of variance was reported for that case which appeared to have the highest probability of not rejecting the null hypothesis. Nine observations with different streams of random numbers for each run were made and the null hypothesis was tested at the .01 significance level. The results of the analysis of variance yielded a test statistic of 194, well in excess of the F-value (2.48) required to reject the null hypothesis. (For calculations see page 79.)

Since the primary goal of the first experiment was to determine the "best" order quantity, reorder point combination, Scheffe's [Ref. 5] multiple comparison test was then used to find this combination. This procedure tests for equality of means between contrasts in a systematic fashion until a significant difference between means is found. The analysis of variance indicated that a significant difference







was present. Scheffe's test was then used to determine the minimum value of the difference in means which statistically differentiated among the various values of the expected number of unit years of backorder per unit period.

In order to apply Scheffe's test a (Q,R) pair yielding a value of the measure of performance which was considered acceptable was chosen. The first contrast looked at the differences in the measure of performance for this pair  $(Q,R_M)$  and the pair  $(Q,R_M-1)$ . If this contrast failed to reject the null hypothesis, that the expected number of unit years of backorders per unit period were equal at the .01 significance level, then the next contrast would examine the pairs  $(Q,R_M)$  and  $(Q,R_M-2)$ . This procedure continued until the null hypothesis was rejected. If this happened when the pairs  $(Q,R_M)$  and  $(Q,R_M-j)$  were compared, the minimum value of the differences which was statistically significant was known to be less than or equal to the difference between the values of the measure of performance for these two pairs. For future reference denote  $R_{M}$ -j by  $R_{O}$ . The minimum difference required for significance can be solved for exactly by applying this procedure in reverse, that is, by setting the value of an arbitrary contrast equal to the test statistic required to reject the null hypothesis and then transforming this contrast into the difference required in the measure of performance for significance. For the example systems considered in this paper this procedure required the use of three contrasts



before significance was found between (Q,R) pairs (10,11) and (10,8). This contrast resulted in a test statistic of 6.99 which was greater than the F-value (2.48). Hence, the null hypothesis was rejected. (For calculations see pages 81-83). Further, forcing the test statistic to be equal to 2.48 and solving for the required minimum difference between values of the measure of performance for significance resulted in a value of 0.096 unit years of backorders per unit period. Statistically, one cannot distinguish a difference between 0.096 and 0.00 for this measure of performance. For this particular example, which is summarized in Tables IV and V, this means that any position to the right of the dashed line in Table IV could be an acceptable operating point for a system when X, the mean demand during repair time, was 5.5 and the other system characteristics were as noted in Tables II and III.

The procedure then used to determine the "best" operating point for this particular example was to list the pairs  $(Q,R_Q)$  and observe the measures of performance listed in Table I. Notice from Table V that when one tries to identify the pair that minimizes both the average number of items on hand at an arbitrary point in time and the average number of procurements per unit period the  $(Q,R_Q)$  pairs (2,10) and (3,10) are selected as the "best" operating points for this example. A simple comparison of holding cost and procurement cost could enable the user to further distinguish between these two choices.



DRAWN IN SUMMARY TABLE OF THE EXPECTED NUMBER OF UNIT YEARS OF BACKORDERS TABLE IV. TYPICAL RESULTS FROM EXPERIMENT ONE WITH  $B_{\mathrm{T}}$  SIGNIFICANCE LINE

PER UNIT PERIOD FOR VARIOUS (Q,R) PAIRS  $\overline{X}$ =5.5 (mean demand during repair time)

12	0.02	0.02	0.02	0.02	0.02	0.02	00.0	00.0	00.0	00.00
11	0.05	0.05	0.05	0.05	0.03	0.05	00.00	0.01	00.00	0.01
10 11 12	0.10 0.05 0.02	60.0_	0.08	0.09	90.0	0.08	0.03	0.03	0.00	0.04
6	0.34	$43.38\ 33.86\ 24.95\ 17.22\ 10.93\ 6.45\ 3.38\ 1.52\ 0.56\ 0.20\  \overline{0.09}\ 0.05\ 0.05$	39.88 30.63 22.09 14.84 9.09 5.00 2.39 1.02 0.40 0.16 0.08 0.05 0.02	35.18 26.13 18.56 12.42 7.64 4.23 2.12 0.96 0.40 0.18   0.09 0.05 0.02	29.90 21.99 15.40 10.13 6.22 3.44 1.78 0.80 0.30 0.13 0.06 0.03 0.02	26.08 19.02 13.07 8.50 5.21 2.92 1.48 0.69 0.30 0.14 0.08 0.05 0.02	24.54 17.73 12.17 7.78 4.56 2.45 1.29 0.64 0.25 0.08 0.03 0.00 0.00	20.33 14.30 9.60 6.07 3.57 1.94 0.94 0.43 0.18 0.09 0.03 0.01 0.00	16.04 11.17 7.50 4.70 2.78 1.33 0.59 0.22 0.02 0.02 0.00 0.00 0.00	17.61 12.93 9.07 6.07 3.74 2.17 1.17 0.60 0.20 0.131 0.04 0.01 0.00
∞	49.20 39.42 30.08 21.35 14.19 8.62 4.71 2.30 0.97 0.34	0.56	0.40	0.40	0.30	0.30	0.25	0.18	0.08	0.20
s 7	2.30	1.52	1.02	96.0	0.80	69.0	0.64	0.43	0.22	09.0
Point:	4.71	3.38	2.39	2.12	1.78	1.48	1.29	0.94	0.59	1.17
eorder 5	8.62	6.45	5.00	4.23	3.44	2.92	2.45	1.94	1.33	2.17
R <sub>1</sub> R <sub>4</sub>	14.19	10.93	60.6	7.64	6.22	5.21	4.56	3.57	2.78	3.74
ы	21.35	17.22	14.84	12.42	10.13	8.50	7.78	6.07	4.70	6.07
7	30.08	24.95	22.09	18.56	15.40	13.07	12.17	09.6	7.50	9.07
1	39.42	33.86	30.63	26.13	21.99	19.02	17.73	14.30	11.17	12.93
0	49.20	43.38	39.88	35.18	29.90	26.08	24.54	20.33	16.04	17.61
Order Quantity 0 1 2 3 $4^1$ Reorder Points 9 9	1	. 2	· •	4	S	9	7	8	6	10



SUMMARY STATISTICS FOR, RIGHT ADJACENT, (Q,R) PAIRS ADJACENT TO B<sub>T</sub> SIGNIFICANCE LINE TABLE V. SUPPLY PERFORMANCE MEASURES FOR EXPERIMENT ONE X=5.5 (MEAN DEMAND DURING REPAIR TIME)

A O	10	∞	6	6	10	10	10	10	10	11
DIFF 2	900.	.007	600.	800.	.008	900.	600.	.008	600.	.005
DIFF 1	-0.20	0.39	0.37	-0.10	0.34	-0.01	0.04	-0.08	0.04	-0.05
U	5.08	5.08	5.08	5.08	5.08	5.08	5.08	5.08	5.08	5.08
RI	1337	1337	1337	1337	1337	1337	1337	1337	1337	141 1337
ORD	15 1	16	18	21	24	29	36	47	7.1	141
НО	9.52	7.61	7.89	7.12	7.73	7.20	6.77	6.14	5.76	6.17
X% RDYRT	100	99.38	100	99.38	100	100	100	100	100	100
BARB	0.00	0.01	00.00	00.00	00.00	00.00	00.00	00.00	00.00	0.00
$_{\rm T}^{\rm B}$	00.00 90.00 9	0.08	0 60.0	0.08 0	00.08 0.00	99.43 7 0.06 0.00	0.09	0.08	98.99 15 0.09	99.43 7 0.05 0.00
д		13	13	20	12	7	15	12	15	7
X% FILRT	99.50	99.12	99.12	98.65	99.19	99.43	98.99 15	99.19 12	98.99	99.43
ty FILLS	1471	1464	1464	1457	1465	1470	1462	1465	1462	1470
Order Quantity Q	10	6	∞	7	9	Ŋ	4	3	2	Н



In applying these results to other systems it was observed that the value of 0.096 for the expected number of unit years of backorders per unit period could also be used to determine the  $(Q,R_Q)$  candidates for the "best" operating point when considering all values of mean demand during repair time less than or equal to 5.5. It was further observed that among these  $(Q,R_Q)$  candidates, most measures of performance would differ by negligible amounts with the exception of the average number of items on hand at an arbitrary point in time and the average number of procurements made per unit period.

## B. ANALYSIS OF EXPERIMENTS TWO THROUGH FIVE

## 1. General Comments

The analysis of variance and the multiple comparison test could have been used to obtain candidates for optimal operating points with other relevant parameters, such as the minimum or maximum repair batch sizes or the distribution of repair time being used as the basis. Although this analysis was not repeated for all experiments, a close observation of the data seemed to indicate that the minimum significant difference value would be nearly the same regardless which parameter was chosen for the basis. Use of this observation was made in the analysis of experiments two through five.

## 2. Repair Time Distribution (Second Experiment)

The results summarized in Tables VI and VII showed that the type of repair time distribution had a negligible



TABLE VI. TYPICAL RESULTS FROM EXPERIMENT TWO WITH B<sub>T</sub> SIGNIFICANCE LINE DRAWN IN SUMMARY TABLE OF THE EXPECTED NUMBER OF UNIT YEARS OF BACKORDERS PER UNIT PERIOD

## Q=10 (REORDER QUANTITY) X=5.5 (MEAN DEMAND DURING REPAIR TIME)

FOR VARIOUS (DIST'N TYPE, R) PAIRS

0	1	2	22	DISTRIBUTION  1 2 3 4 EFORDER POINTS)  12 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	)RDER PC	OINTS)	7	∞	6	10	11	12
	10.91	7.49	4.76	2.75	1.46	0.75	0.41	0.22	0.11	90.0	0.03	0.0
	10.62	7.07	4.40	2.55	1.32	0.69	0.37	0.21	0.12	90.0	0.03	0.01
	10.95	7.42	4.73	2.87	1.66	0.89	0.46	0.25	0.13	0.05	0.01	00.0
	10.84	7.46	4.81	2.82	1.45	0.65	0.26	0.10	0.03	0.01	00.0	0.00

# TABLE VII. SUPPLY PERFORMANCE MEASURES FOR EXPERIMENT TWO

SUMMARY STATISTICS FOR, RIGHT ADJACENT, (DIST'N TYPE, R) PAIRS ADJACENT TO BT SIGNIFICANCE LINE

	R	10	10	10	6
	7				
	DIFF 1 DIFF 2 R	-0.10 .001	-0.08 .001	1417 99.01 14 .05 .011 98.27 9.58 14 1292 5.08 -0.13006	.073
	<del></del>	01	8	.3	2
	DIF	-0.1	-0.	-0.1	-0.
	O	5.05	5.02	5.08	4.96
		2	2	2	7
	RI	129	129	129	129
	ORD	14	14	14	14
	НО	9.61	9.63	9.58	3.69
	_	o.	٠. 	٠.	
o/c	RDYR	99.4	98.8	98.2	100
	BARB	.005	UNIFORM 1418 99.08 13 .06 .005 98.81 9.63 14 1292 5.02 -	.011	000.
	BT	00.	.06	.05	.03
	В	10	13	14	∞
~	RT	. 29	.08	.01	35
σ.	FII	66	66	66	66
	Trs	21	81	17	2.3
Z	FII	14	14	14	14
TTI	ЭШ	LN	Σ		L1
RIR	IYP	STA	FOR	MAL	ICA
TST	1	CON	UNI	NORMAL	EMPIRICAL
	1				EM



effect on the expected number of unit years of backorders per unit period provided the mean repair times were the same. This result was expected since Palm's theorem indicates that the distribution of the number of items in repair depends only on the repair time distribution through its mean value. When the probability of repair was nearly one it was also observed that the type of lead time distribution had a negligible effect on system performance. A probable explanation for this result is that the average number of orders placed per unit period was insignificant compared to the number of repairs made. This can be seen in Table VII.

## 3. Maximum Batch Size Test (Third Experiment)

In this experiment the effects of change in the maximum repair batch size were investigated. The results summarized in Tables VIII and IX indicate a vast improvement in system performance for increasing the maximum batch size from one to two but negligible improvement thereafter. The initial improvement can be explained by the queueing result which says that in order to ensure stationarity the maximum repair batch size must be large enough to guarantee that the mean time between failures multiplied by K must be greater than the mean repair time. An important question which was considered was exactly how large K should be. In order to provide an answer further work would have to be done to determine an explicit rule for finding the "best" value of K. However, it is felt that this rule would depend on the utilization factor of the repair department. For this



## TABLE VIII. TYPICAL RESULTS FROM EXPERIMENT THREE WITH BT SIGNIFICANCE LINE DRAWN IN, SUMMARY TABLE OF THE EXPECTED NUMBER OF UNIT YEARS OF BACKORDERS PER UNIT PERIOD FOR VARIOUS (K,R) PAIRS

	40		1 1 1				
	:	:	   				
L=1	7	146.50	9.68 4.35 1.78 0.57 0.23 0.07 0.01 0.00	00.0	00.0	00.0	
Q=2 L:	0 1 2 3 4 5 6 7	154.80	0.01	0.01	0.01	7.20 3.13 1.15 0.33 0.13   0.03 0.01 0.00	
<b>=</b> 0	w	162.40	0.07	0.03	1 0.03	0.03	0 02
R TIME)	ER POINTS	170.00	0.23	0.16	0.13	0.13	0
X=1.4 (MEAN DEMAND DURING REPAIR TIME)	R, REORD	177.70	0.57	0.41	0.37	0.33	0
AND DURI	2	185.90	1.78	1.24	1.19	1.15	-
MEAN DEM	1	193.90	4.35	3.31	3.18	3.13	1
$\overline{X} = 1.4$ (	0	227.20	89.6	7.49	7.26	7.20	000 0 100 200 100 0 200 0 100 0 000
	MAX BATCH SIZE (K)	1	2	23	4.	S	7

## SUPPLY PERFORMANCE MEASURES FOR EXPERIMENT THREE TABLE IX.

LINE	R	2	2	5	5	2
FICANCE	FILLS FILRT B B <sub>T</sub> BARB RDYRT OH ORD RI C DIFF 1 DIFF 2 R	.001	.003	.003	.003	.003
3 <sub>T</sub> SIGNI	DIFF 1	-0.80	-0.65	-0.60	0 97.65 4.45 17 212 1.80 -0.59 .003	0 97.65 4.45 17 212 1.46 -0.59 .003
C		01	98	81	8 0	46
Ĕ	ပ	2.	1.	Η.	1	Ξ.
JACENT	RI	218	213	213	212	212
RS AD	ORD	17	17	17	17	17
R) PAII	НО	4.24	4.39	4.44	4.45	4.45
, (K	DYRT	6.95	6.95	7.65	7.65	7.65
INI	~	6	6	6	6	9
ADJACI	BARB	900.	0	0	0	
RIGHT	B	.07	.03	.03	.03	.03
æ.	В	3	3	3	23	23
STICS FO	FILRT	99.12	339 99.12 3 .03 0 96.95 4.39 17 213 1.86 -0.65 .003	339 99.12 3 .03	339 99.12 3 .03	339 99.12 3 .03
STATI	FILLS	339	339	339	339	339
SUMMARY		2	23	4	2	9



particular example, increasing K to obtain a utilization factor of less than .417 resulted in negligible improvement in system performance.

## 4. Minimum Batch Size Test (Fourth Experiment)

This experiment considered the effects of change in the minimum batch size for a fixed value of K. The results summarized in Tables X and XI indicated that, as before, changes in the minimum batch size requirement had little effect in overall system performance with the exception of the average number of repair inductions. If the cost of a repair induction is large certain economies could be achieved by requiring a minimum batch size. This could be achieved without degrading system performance. Further investigation would be needed to generalize these results in order to obtain a rule for determining the "best" value for the minimum batch size.

## 5. Mean Repair Time Test (Fifth Experiment)

For the case in which both K and L are one, the effects of change in the mean repair time were examined. The results summarized in Tables XII and XIII indicated that, as expected, the magnitude of the mean repair time is highly significant. In particular, system effectiveness was inversely proportional to the mean repair time.



TABLE X. TYPICAL RESULTS FROM EXPERIMENT FOUR WITH  $B_T$  SIGNIFICANCE LINE DRAWN IN. SUMMARY TABLE OF THE EXPECTED NUMBER OF UNIT YEARS OF BACKORDERS PER UNIT PERIOD

FOR VARIOUS (L,R) PAIRS

K=4	∞	0	.0	0	0
Q=2	7	0.01			
	TS 6	0.02	0.02	0	0.01
X=1.4 (MEAN DEMAND DURING REPAIR TIME)	DER POIN	0.13	0.08	0.02	0.03
3 REPAII	R, REORI	0.50	0.23	0.13	0.13
DURING	3	1.57	0.69	0.40	0.37
DEMANI	2	4.17	1.97	1.24	1.19
4 (MEAN	н	8.88	5.23	3.59	3.18
X=1.	(L) 0 1 2 3 4 5 6 7	15.65	11.06	7.97	7.26
	MIN BATCH SIZE (L)	4	23	2	ř

TABLE XI. SUPPLY PERFORMANCE MEASURES FOR EXPERIMENT FOUR

	INE	R	9	2	Ŋ	. 2
	SUMMARY STATISTICS FOR, RIGHT ADJACENT, (L,R) PAIRS ADJACENT TO B <sub>T</sub> SIGNIFICANCE LINE	DIFF 2	.003	800.	340 99.41 2 0.02 0 98.17 4.26 17 142 1.99 -0.78 .002 5	.003
	, SIGNIF	DIFF 1	-0.73	-1.20	-0.78	-0.60
	TO B <sub>1</sub>	၁	2.67	2.41	1.99	1.81
	ACENT	RI	7.7	101	142	213
	S ADJ	ORD	17	17	17	17
	PAIR	НО	4.60	3.84	4.26	4.44
	r, (L,R)	RDYRT	97.56	97.56	98.17	97.56
	DJA.CENT	BARB	0	0	0	0
	IGHT A	B	0.02	0.08	0.02	0.03
1	<u>ج</u>	Д	23	2	2	23
	rics for	FILRT	99.12	19.86	99.41	99.12
	STATIS	FILLS	339	337	340	339
	SUMMARY	MIN BATCH SIZE F	4	8	2	П



TABLE XII. TYPICAL RESULTS FROM EXPERIMENT FIVE WITH B<sub>T</sub> SIGNIFICANCE LINE DRAWN IN. SUMMARY TABLE OF THE EXPECTED NUMBER OF UNIT YEARS OF BACKORDERS PER UNIT PERIOD

FOR VARIOUS (TIME, R) PAIRS

## X=1.4, MEAN TIME BETWEEN DEMANDS=242 HOURS, Q=2, K=1, L=1

		4(	31,							c	>	
		112140	131.30 31,	15.40 0.59						c	<b>-</b>	*This entry is included here so one can compare decreasing mean time versus increased K.
		:	:									ns
		7	146.50	35.00	0	0	0	0	0	c	>	ime vers
		9	154.90 146.50	40.30	0.01	0	0	0	0	5	0 10.0	mean ti
	OINTS	52	170.00 162.40	51.30 45.70	0.16	0	0	0	0	6	5:18 1:19 0:5/ 0:15 0:03	creasing
	R, REORDER POINTS	4	170.00		0.56	0.04	0	0	0		0.13	ompare de
	R, F	ъ	177.70	57.10	1.62	0.23	0.03	0	0	1	0.37	ne can co
		2	193.90 185.90	63.30	3.41	1.08	0.44	0.08	0	-	1.19	ere so o
		1	193.90	70.70	6.16	2.97	1.90	0.84	0.11		3.18	cluded h
•		0	227.20	79.20	10.16	6.20	4.68	2.83	0.81		07./	try is in
	MEAN TIME	IN HOURS	336	276	216	195	180	156	960	t	× 5.56 (K=4)	*This en



SUMMARY STATISTICS FOR, RIGHT ADJACENT, (TIME, R) PAIRS ADJACENT TO BT SIGNIFICANCE LINE TABLE XIII. SUPPLY PERFORMANCE MEASURES FOR EXPERIMENT FIVE K=10=2

×	40	21	9	4	3	2	2	S	
DIFF 1 DIFF 2	;	;	.001	.004	.003	800.	0	.003	ased K.
DIFF 1	;	:	315 1.80 -0.89	1.37 -0.54	1.19 -0.35	0.85 -0.17	0	97.65 4.44 17 213 1.81 -0.60 .003	ıs incre
ပ	260 24.80	11.44	1.80				0.46 0	1.81	vers
RI		312		315	315	316	318	213	ın time
ORD	17	17	17	17	17	17	17	17	g mes
НО	19.26	10.86	99.40 5.59 17	4.02 17	3.27 17	93.49 2.54 17	2.94 17	4.44	creasin
BARB RDYRT OH ORD RI C	96.19 13 31.70 3.33 96.95 19.26 17	95.62 15 0.59 0.06 92.89 10.86 17	99.40	98.81	98.22	93.49	99.40	97.65	pare de
	3.33	90.0	0	0	0	0	0	0	an com
FILRT B B <sub>T</sub>	31.70	0.59	99.41 2 0.01 0	0.04 0	97.96 7 0.03 0	0.08	0	0.03	one c
Ф	13	15	2	9	7	14	0	м	re s
			99.41	98.25 6		95.92 14	100.00 0 0	339 99.12 3 0.03 0	nded he
FILLS	329	327	340	336	335	326	342	339	is incl
MEAN REPAIR TIME (HOURS)	336 (K=1)	276	216	1.95	180	156	960	*336 (K=4)	*This entry is included here so one can compare decreasing mean time versus increased K.



## C. CONCLUDING COMMENTS ABOUT THE ANALYSIS

It is interesting to note the tradeoffs between various parameters. For instance, it seemed that one could determine a reduction in mean repair time which would give an equivalent increase in system performance to that provided by an increase in the maximum repair batch size. An illustration of such a tradeoff for the example considered in this paper can be seen by looking at Table XIII for the following entries: minimum and maximum batch size of one with mean repair time of 216 versus minimum batch size of one, maximum batch size of four, and mean repair time of 336 hours.

Decisions such as determining the maximum batch size or mean repair time must be made by the decision maker based on the feasibility of change and the cost of such a change.

This simulation will provide the manager with each of the measures of performance needed to make such decisions.

In addition to the above remarks, another item should be discussed. Recall that one of the objectives of this study was to demonstrate the analytical results obtained by Richards [Ref. 7]. Notice that in each of the tables which summarized the measures of performance for the various experiments, two of the measures of performance listed are "DIFF 1" and "DIFF 2." "DIFF 1" reflects the difference between the simulated and theoretical values for the average number of items on hand at an arbitrary point in time.

\*\*UDIFF 2" reflects the difference between the expected number



of unit years of backorders per unit period and the average number of items on backorder at an arbitrary point in time. In observing these differences in Table V it was noted that the maximum value for "DIFF 1" was 0.39 and for "DIFF 2" it was .009. This represents a maximum percentage difference of 5.1% for "DIFF 1." It is felt that since these differences are so small, this simulation does in fact demonstrate the validity of the analytical results obtained by Richards.

## V. PROGRAM GUIDE

This section is written so that, along with Table I (Supply Performance Measures) and the table of symbols and abbreviations, it can be a self contained unit for the user. It contains all the information needed to successfully set up and run the model.

## A. GENERAL COMMENTS

Most people will agree that any inventory system should be designed to give the maximum amount of service for the minimum amount of cost possible. Hence most inventory studies evaluate the various policies being considered by looking at the costs incurred over a unit period of time. Then policy A is chosen over policy B if the total expected cost per unit time using policy A is less than when using policy B. However, quite often in this approach one cannot specify all the cost elements. An alternative approach is



to determine the average values of such measures of performance as the number of items on hand at an arbitrary point in time, the number of backorders per unit period, and others as listed in Table I. The user can then choose from these measures of performance those he wishes to use to evaluate the policies under his scrutiny. This method provides the user with an easy way of deciding which values for system parameters such as the reorder quantity and reorder point yield satisfactory performance.

Closed form solutions can be obtained for the various measures of performance but often the solutions are not very tractable for further calculations. This is where the simulation is of value. It systematically and quickly calculates the magnitude of all the measures of performance for various input values of all parameters involved and presents the user with a fast and easy means of investigating the sensitivity of his inventory system to any changes in these parameters. To try and do this procedure by hand or apply the analytical results to a sensitivity analysis of this size would involve a large number of man-hours of work to produce effective results.

## B. EVENTS

This model is an event-step computer simulation written in the GPSS/360 language, i.e., all actions that are to occur in the simulation are dynamically generated by the computer program as a result of previous simulation actions



and are listed chronologically in order of descending priority in a Current Events Chain, Future Events Chain, or Interrupt Chain. For purposes of programming, each of the major actions included in the simulation can be considered as an entity in itself and assumes the form of a computer program subroutine. Such major actions have been called events for convenience. The eight major actions (events) included in the simulation are:

- (1)Item Failure
- (2)Item Inspection
- (3) (4) Scrap
- Repair
- (5) Issue
- (6) Backorder
- Order
- Receipt of Material

Each of the computer program subroutines representing these events uses as input parameters the following information:

- (1) Time the event is to occur
- (2) Identification of event
- (3) Number of items involved
- (4) Priority level (0,1,...)
- (5) Current values of system characteristics such as inventory position (IP), number of items ready for issue (D), and others.

The dynamic process of simulating one inventory policy from start to finish forms the executive routine for the computer simulation. This executive routine also includes three program subroutines referred to as Random Observation, Calculation of Measures of Performance, and Incrementation of System Parameters. General flow charts describing the logic included in each event of the simulation plus the



interrelationship of events are included as Figures 9 through 12. Detailed flow charts for the entire model are provided in Appendix B. Random observation is the subroutine that generates random points in time at which certain parameter values are recorded in order to obtain certain useful statistics about the system. Calculation of Measures of Performance is the subroutine that, at the completion of any unit period (a time period which represents 10 years of actual system operations), interrogates the information contained in all system parameters and transfers control of the computer program to the calculation phase of the measures of performance listed in Table I. Incrementation of system parameters is the subroutine which increments the current value of R, the reorder point, by one. It also clears the results of the last unit period from the program and resets all the random number generators to the same values used in the previous run to ensure meaningful comparisons between runs.

#### C. INPUT

All inputs to the computer program are contained on three punched cards called Initial Cards and four Function Follower Cards. The format for this information and the units to be used are detailed in Tables XIV through XVI. With one set of input cards a user can simulate the interactions involved for as long as 140 years or 14 unit periods of ten years each. Each unit period will increment the



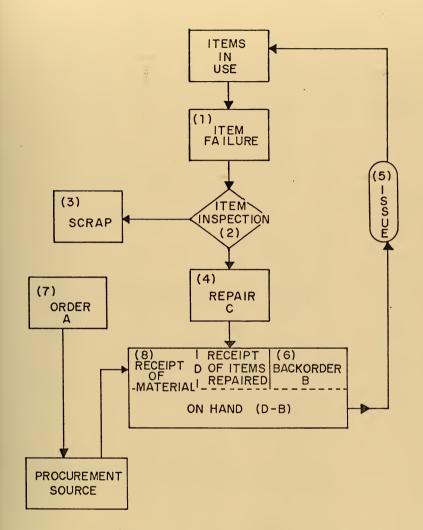


Figure 9. Relationships of events.



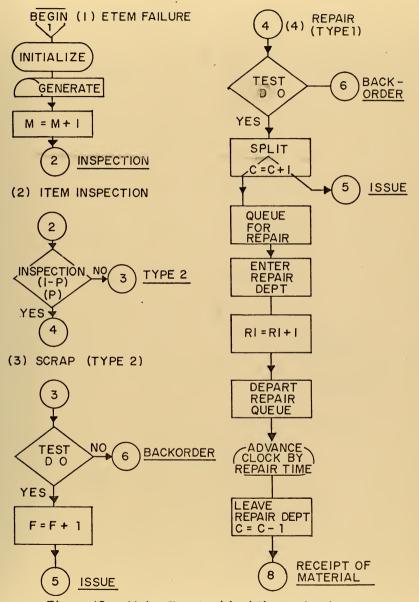


Figure 10. Major Events (1)-(4) Logic Diagrams.



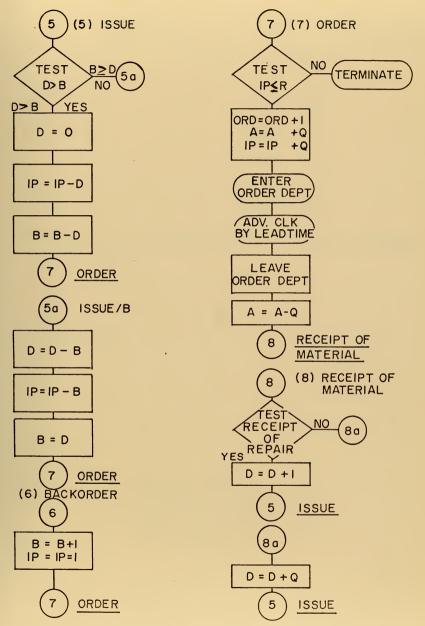
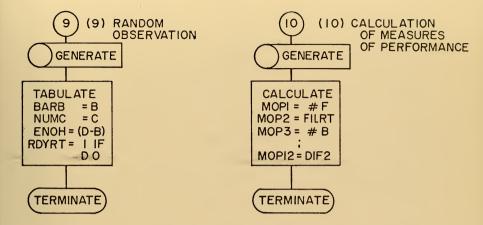
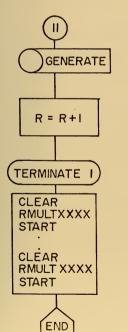


Figure II. Major Events (5)--(8) Logic Diagrams.





(II) Incrementation of system parameters and control of program running time.



This clears all values from program. It also resets the random number generator so the same number of XA's are created for each successive unit period.

Figure 12.

Administrative events (9) — (11) logic diagrams.



value of R by one starting with the initial value chosen by the user (generally zero). In order for the user to vary parameter values other than the reorder level, a new set of initial cards must be prepared by the user for the program. All input values must be integers and in units of hours if it is a time input. For example in the three columns allotted for Q on card one the user could enter anything from 001 to 999 for one item up to 999 items or in the columns allotted for  $\mu_{D}$ , the mean time between demands (failures), on card two the user could enter anything from 999 to 001 to represent failures rates of .7308 per month (one every 999 hours) to 730 per month (one every hour).

# D. FORMAT SECTION

This section contains the tables which identify and explain the various system parameters and characteristics needed as user input in order to use the simulation. It also includes the feasible range for each entity. This input must be typed by the user on three Initial Cards and four Function Follower Cards.

- Description Of Entities Found On The Initial Cards
   This input is summarized in Tables XIV through XVI.
- 2. Description Of Function Follower Cards One and Two These cards contain the function values,  $Y_i$ , and argument values,  $X_j$ , for the empirical distribution of repair time. This is a discrete numerical valued function with up to ten different points. Figure 12 shows that this



## TABLE XIV. FIRST INITIAL CARD

- Q Reorder quantity. Number of items reordered at one time.
- R Reorder Point. If Inventory Position is  $\leq$  R an order is placed.
- L Minimum Batch Size. Under the batch repair policy, repair won't start unless at least L units are currently waiting to be repaired. Ensure L=0 if the infinite server queueing policy for repair is desired.
- K Maximum Batch Size. Under the batch repair policy, this is the maximum number of items that can be repaired at one time.
- P Probability of Repair. The probability that a failed item can be repaired. If P=0000, (P=0.0) the model degenerates to the consumables case. If P=1000, (P=1.0) the model becomes one without degredation of supply which implies that no orders are placed and no outside procurement is needed.
- $\mathcal{M}_{\mathbf{D}}$  Mean time between failures. The expected number of hours between demand.
- FLAG/R Repair Time Distribution Flag. One of four numbers.
  - Constant repair time.
  - 4 Uniform distribution for repair time.
  - 5 Normal distribution for repair time.
  - 6 Empirical distribution for repair time.



### TABLE XV. SECOND INITIAL CARD

- Mean Time For Repair. The expected time required for repair of an item or batch of items.
- LBR Minimum Repair Time. The lower bound on repair time for the uniform distribution of repair time (used when FLAG/R=4).
- UBR Maximum Repair Time. The upper bound on repair time for the uniform distribution of repair time, (used when FLAG/R=4).
- Standard Deviation For Repair Time. The standard deviation for the normal distribution of repair time, (used when FLAG/R=5).
- FLAG/R Lead Time Distribution Flag. One of four numbers.
  7 Constant lead time.
  8 Uniform Distribution for lead time.
  - 9 Normal Distribution for lead time.10 Empirical Distribution for lead time.
- Mean Time For Procurement. The expected value for procurement lead time.

#### TABLE XVI. THIRD INITIAL CARD

- LBL Minimum Lead Time. The lower bound on lead time for the uniform distribution of lead time.
- UBL Maximum Lead Time. The upper bound on lead time for the uniform distribution of lead time.
- Standard Deviation For Lead Time. The standard deviation for the normal distribution of lead time.
- XH17 Type Of Output Desired Flag. One of two numbers. Zero for summary output, or one for standard output. (Normally a zero should be used to conserve printing time.)



function has the same function value,  $FN_j = Y_i$ , for all argument values in the interval between  $X_j - 1$  and  $X_j$ . No interpolation is performed, and the vlaue at the right-hand end of the interval is used. For argument values less than the magnitude of  $X_1$ ,  $FN_1 = Y_1$ . For argument values greater than the last value of  $X_i$ ,  $FN_n = Y_n$ .

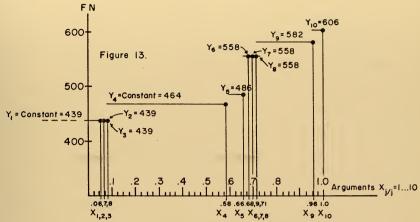
The function follower cards contain the individual points (successive pairs of  $X_j$ ,  $Y_j$  values) of the function. For example, consider the function pictured in Figure 12 as the repair time distribution, the function follower cards would then be: 0.06,439/0.07,439/0.08,439/0.58,464/0.66,486/0.68,558/0.69,558/0.71,558/0.96,582/1.0,606.

Notice that in this example there are really only six different function values  ${\rm FN}_{\rm j}$ , so argument values .06, .07, .68, and .69 are dummy values and are put in only to meet the requirement of having ten pairs of  ${\rm X}_{\rm j}$ ,  ${\rm Y}_{\rm j}$  values.

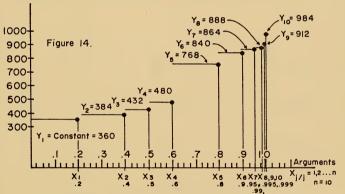
These cards are used exactly the same way as Function Follower Cards One and Two except they contain the function and argument values for the empirical distribution of lead time. For example, if the function pictured in Figure 13 were the lead time distribution, FFC's three and four would be: 0.2,360/0.4,384/0.5,432/0.6,480/0.8,768/0.9,840/0.95,864/0.99,888/0.995,912/0.999,984.

Notice that once FLAG/R and FLAG/L have been selected the program ignores those cards which involve the parameters of the other distributions. Therefore only those





Discrete numerical valued function with IO arguments and duplicate function values for sample empirical repair time.



Discrete numerical valued function with 10 arguments, no duplicate function values but with argument  $X_n < 1.0$ . function values for .T15 < X  $\leq$  1.0 FN = 984. (sample empirical lead time.)



values or cards which affect the parameter values of the particular type of distribution specified need be worried about. For example, if FLAG/R=5 and FLAG/L=10, the user must ensure  $\mu_R$ ,  $\sigma_R$  and  $\mu_L$  have the values desired and FCC's three and four have the values desired. The values of LBR, UBR, LBL, UBL,  $\sigma_L$ , and FFC's one and two can be ignored.

# 4. Examples of Initial Cards

Tables XVII through XIX give examples of the three Initial Cards.

TABLE XVII. EXAMPLE OF INITIAL CARD ONE

Columns	Name	Range	Units
8-14	INITIAI		
19-22 23-24	XH1; Q	1-99	ITEMS
25-29 30-31	/XH2 , R	0-99	ITEMS
32-36 37-38	/XH3, L	0 - K	ITEMS
39-43 44-45	/XH4 . K	0-99	ITEMS
46-50 51-54	/XH5 , P	0-1000	.001
55-59 60-62	/ХН6 , <i>Л</i> р	0-999	HOURS
63-67 68-69	/XH7 FLAG/I		6 NONE

 $% \left( 1\right) =\left( 1\right) +\left( 1\right) +\left($ 

COLUMN NUMBER - 28 39 55 69

NITIAL XH1,10/XH2,01/XH3,00/XH4,01/XH5,0900/XH6,061/XH7,03



TABLE XVIII. EXAMPLE OF INITIAL CARD TWO

Columns	Name	Range	Units
8-14	INITIAL		
19-22 23-25	XH8, ∠U <sub>R</sub>	0-999	HOURS
26-30 31-33	/XH9, LBR	0-998	HOURS
34-39 40-43	/XH10, UBR	0-998	HOURS
44-49 50-52	/XH11,	0-580	HOURS
53-58 59-60	/XH12, FLAG/L	7,8,9, or 10	NONE
61-66 67-69	/XH13, <i>M</i> L	0-999	HOURS

All input information is right-justified in the space allotted. Example:

COLUMN NUMBER - 34 53 69

† † † †

INITIAL XH8,336/SH9,168/XH10,0504/XH11,095/XH12,07/XH13,504

TABLE XIX. EXAMPLE OF INITIAL CARD THREE

Columns	Name	Range	Units
8-14	INITIAL		
19-23 24-26	XH14, LBL	0-998	HOURS
27-32 33-36	/XH15, UBL	0-1998	HOURS
37 - 42 43 - 45	/XH16, <b>5</b>	0-580	HOURS
46-51 52	/XH17,	0, or 1	NONE

All input information is right-justified in the space allotted. Example:



#### E. OUTPUT

The computer program has two different sets of output, summary (special) and standard. The type of output received depends on the value of XH17. If XH17=0 the summary output is received, but if XH17=1 the standard output is received. Computer running and printing time is greatly increased if the standard output is used. Therefore, it is recommended that XH17 be set to zero. If there is a major error in the program, the standard output will be printed out automatically. Following is an explanation of the two sets of output.

### 1. Summary Output

An example of the summary output is illustrated in Appendix D. Notice that there are three major divisions:
(1) savevalues, (2) storage statistics and (3) queue statistics.

#### a. Savevalues

There are four subdivisions in this part. The first is a list of nonzero halfword savevalues between five and 100 for system parameters and statistics. This list is included for completeness only and not because of their nature or importance. The second subdivision, Clock Time, merely shows the number of hours of operation simulated. Normally this will be 87600 hours or ten years of operation, which has been defined to be a unit period. The third subdivision, Critical System Parameters, lists the values of Q, K, and L which the user has chosen and input on the initial cards. It also prints out the value



of R for this particular time period. The last subdivision,
Measures of Performance, includes most of the important
statistics to be considered when judging or comparing
alternative inventory systems.

### b. Storage Statistics

This division provides the important statistics for the order department (ORDER), the infinite server queueing repair process (FASTR), and the single server queueing repair process (SLOWR). The important items and explanation of each storage follow. (1) Storage -- the name used to represent the physical entity. (2) Capacity -- the maximum number of transactions which can use the storage at any one time. (3) Average Contents -- the average number of transactions that were in the storage during the run. (4) Entries -- the number of transactions which entered the storage. For SLOWR this is the number of batches of items that entered the repair process rather than the number that were repaired as in the FASTR storage. Likewise, it is the number of orders placed rather than the number of items ordered for the ORDER storage. (5) Average Time/Tran -- the average number of hours that an order was outstanding, or the average number of hours that it took for an item to be repaired, or the average number of hours it took for a batch of items to be repaired. (6) Maximum Contents -- the maximum number of transactions that used the storage at any time during this run.



### c. Queue Statistics

This division reflects the important statistics for the infinite server queue repair department (FSTRQ) and the single server queue repair department (SLOWQ). The important items and explanation of each follow. (1) Queue -- the name used to represent the physical entity. (2) The explanation for maximum contents, average contents, and average time/tran are the same as for storages. (3) Total Entries -- the number of transactions which entered the queue. (4) Zero Entries -- the number of transactions which entered the queue and departed with no time delay. Note that for the FSTRQ it should always be the same as the total entries. (5) Average Time/Trans -- the average number of hours that the delayed transactions, only, spent waiting to be repaired.

# 2. Standard Output

An example of the standard output is illustrated in Appendix D. Notice that the standard output includes all of the items listed in the summary output as well as the following items. (1) table statistics, (2) group counts, and (3) block counts.

The table statistics provide the statistics of the following tables: BTCHZ, BTIME, ENOH, NBARB, NUMC, and RDYRT. The important items and explanations of each follow.

(1) Table -- the name used to collect the particular statistic. (2) Entries in Table -- the number of times that an entry was made in the table. (3) Mean Argument --



- the average value of the entries made in the table.
- (4) Standard Deviation -- the standard deviation of the entries made in the table. (5) Upper Limit -- the maximum value of each cell of the table. For example, all entries between 51 and 100 fall in cell two of BTIME table.
- (6) Observed Frequency -- the number of entries which fall into this cell. (7) Percentage of Total and Cumulative Percentage are self-explanatory. (8) Multiple of Mean -the upper limit of the cell expressed as a multiple of the mean of the table. The additional pieces of information given in the tables as well as the queue and storage statistics which are not explained in detail here are those which, under normal circumstances, are of no concern to the user. However, there may be occasions when a user wishes to make changes internal to the program such as adding the capability of handling compound Poisson demands. In such a case the standard output would be a necessity, especially the block counts, in helping the user debug the program. The reason this output was included is to show the user that this additional information is available from the computer, and to show the user the type of output he will receive by default should an error be made while using the model. If the user desires to receive the standard output, XH17 should be set to one on initial card three. If one desires further information relating to computer output, he should see the IBM User's Manual [Ref. 4].



## VI. USES AND APPLICATIONS OF THE MODEL

This model was built for three major reasons. First and foremost was to give a convenient and useful tool to present day inventory managers faced with the decisions of how much to buy, when to buy, and how to conduct repairs for the items under their cognizance. As was pointed out earlier, there are presently two major approaches in vogue to help the manager solve his problem; cost analysis and the use of simple procurement policies with specified measures of supply performance. Under the cost analysis approach the user runs into the difficult problems of quantifying costs. For instance I, the inventory holding cost, consists of many things, some of which all managers agree on, such as storage and handling, and some which they don't agree on, such as loss, breakage, and opportunity cost. Similar disagreements concern the fixed order cost as well. For example, the Navy uses a sliding scale from \$25 to \$75, while the Army uses a different sliding scale from \$50 to \$400. Further problems arise when one tries to assign a cost to a critical item being out of stock when needed. Primarily because of these difficulties in quantifying costs, the second approach was used in this paper. It was felt that statements such as "a fill rate of 95% must be maintained" would at least mean the same thing to all managers as well as being something that all managers could agree on.



The second reason this model was built was to provide an efficient way of obtaining insight into the problems faced by the inventory manager. Simulation is a straightforward and logical way of doing this. In addition simulation avoids some of the pitfalls of the more classical means of analysis. For example, the model can use any time-step desired and simulate as far into the future as desired. The model easily handled the different types of repair processes which analytically prove to be quite cumbersome. When these reasons are coupled with the combined effects of uncertainty, dynamic interaction of system events, and interdependence among system parameters, it is easily seen why this problem was particularly amenable to simulation. Richards [Ref. 7] showed that analytical expressions could be obtained for the individual measures of performance used in this paper. However, to actually generate numbers from these expressions for a sensitivity analysis of this size would be a monumental task. Therefore, simulation again seemed to be called for. Also, the advantage of time compression, both in being able to simulate into the future in a matter of seconds and being able to obtain numerical values for the various measures of performance, made simulation appealing.

A major criticism of simulation is that the simulated queueing model yields only an estimate of parameters, such as a waiting line's average length or associated probability of delay, and as such is subject to statistical



error. A second criticism is that if the system is so complicated and complex that the other methods fail and a simulation is required, it will necessarily be a very difficult job to build the model and analyze its results.

In this particular case the first disadvantage acted to a much lesser degree since analytical expressions for all the measures of performance used in this model do exist. This fact allowed less replication to obtain trustworthy answers in the search for the best choices of the policy parameters. A moderate number of runs in a reasonable period of time accompanied with the statistical tests of section four also lent credibility to the answers and conclusions obtained. The second disadvantage noted went for naught since the model exists and works.

Finally, the third reason that this model was constructed was to demonstrate the validity of certain analytical expressions for some of the measures of performance used in this paper. As was pointed out in section four, the model succeeded in doing this. From the comments above and the results presented in this paper, it is easily seen that the model can be used effectively to describe current inventory systems, to explore hypothetical inventory systems, and to design or improve given inventory systems, as well as be used as a teaching aid. The simulation model can be used to help answer such a current question as how to best conduct repairs on the engines for the new class of destroyers DD963.



In applying this model to any of the uses mentioned above, one is always faced with the problem of deciding which measure of performance to use as the criterion for making decisions. In this paper the expected number of unit years of backorders per unit period was used. One reason it was used over the average number of items on backorder per unit period was that it considers both the number of backorders and the amount of time the backorders were outstanding, while the other merely considers the number of backorders, totally ignoring the amount of time the backorders were outstanding. It was felt that both the fill rate and the ready rate were even worse than the average number of backorders since they don't even take into consideration the number of units backordered, but merely note whether or not any backorders exist. Perhaps the most significant reason the expected number of unit years of backorders per unit period was used as the criterion was that once it was considered acceptable, the remaining measures of performance were also acceptable.

There were occasions when another measure of performance, the average number of items on hand at an arbitrary point in time, was used to help determine an optimal operating point for a given system. Such was the case in experiment one when there appeared to be a number of acceptable operating points, (Q,R) pairs, for the system under investigation. This measure of performance was used in these cases to differentiate between these pairs.



As mentioned earlier, this model can also be used as a teaching aid as well as demonstrating analytical results obtained by others. Table XX (page 75) is a good example of this. If one sets the probability of repair equal to one, the model degenerates to the all repairables case without degradation. From the table, one can see how the various measures of performance change as the mean demand during repair time varies. Further, if Q is required to be one, the results of this model can be compared with the results of Feeney and Sherbrooke [Ref. 6]. Notice that in their results the fill rate was always zero when the reorder point was zero. This result was a consequence of their initial conditions, whereas the results obtained by this model do not include that restriction. If we again restrict the model by considering the all consumables case (i.e. letting the probability of repair be equal to zero) the model becomes that described by Hadley and Whitten [Ref. 3]. Using a sample problem, one again has an example of how the model can be used to verify known analytical results. This example and comparison to the cost approach is summarized in Table XXI.

Of course there are endless experiments one could carry out with the use of this model. For instance one could use this model to help decide which items should be designated repairable. This could be done by comparing the measures of performance obtained by considering an item first as a consumable and then as a repairable. It would also be easy



THIS	L=0	bles)
WITH	K=1,	paira
ULTS	Q=1,	11 re
] RES	TIME	P=1.0 (all repairables
[REF. 6	$\overline{x}$ =MEAN DEMAND DURING REPAIR TIME Q=1, K=1, L=0	P=1
OOKE'S	DURING	
SHERBR	EMAND	Y RATE
ಎ	<u>ы</u>	AL
FEENEY	X=MEA	R(S)=READY RATE
rable XX. comparison between feeney & Sherbrooke's [Ref. 6] Results with This	r.S	
ISON	RESULT	ATE
COMPAR	IMULATIONS RESULTS	F(S)=FILL RATE
XX.	SIMUL	F(S):
TABLE	O)	

	IM R(S)	34.1	73.4	92.9	97.6	100	100	e/o
$\overline{X}$ =1.00	S F(S)	39.2	7.07	91.4	98.2	100	100	9/0
	F\$S F(S) R(S)	36.8	73.6	91.9	98.1	9.66	100	9/0
	F¢S SIM F(S) R(S) F(S) R(S)	.0	36.7	73.6	91.9	98.1	100	9/0
X=,50	IM R(S)	56.7	89.3	98.8	99.4	99.8 100 100 100	100	9/0
	S1 F(S)	65.3	91.0	98.4	100	100	100	9/0
	4S R(S)	9.09	6.06	98.6	8.66	100	100	9/0
	F\$S F(S) R(S)	0	60.7	91.0	98.6	8.66	100	9/0
$\overline{X}=2.5$	R(S)	81.5	9.76	99.4	100	100	100	9/0
	SIM F(S)	75.3	99.5	100	100	100	100	9/0
	F\$S F(S) R(S)	77.9	97.4	97.4 99.8	6.66 8.66	100	100	9/0
	F(S)	0	57.8		8.66	100	100	9/0
REORDER POINT	4	0	П	. 2	10	4	Ŋ	

TABLE XXI. COMPARISON BETWEEN HADLEY & WHITTEN [REF. 3] WITH THIS SIMULATION

P=0.0 (all consumables) Q=32, MEAN TIME BETWEEN DEMANDS = 3504 hours

SIM

HξW



to extend this model to make use of the variance reduction techniques explained in reference nine or to add the capability of handling compound Poisson demands.

## VII. SUMMARY AND CONCLUSION

The analysis of the repairable inventory problem presented in this paper was based upon a simulation model thought to be sufficiently realistic and general enough to represent many different inventory systems.

The results have shown that the simulation can be a helpful tool for the managers of inventory systems to use to make wise decisions governing their policies concerning when and how much to reorder. It was demonstrated in this paper that the mean time to repair an item, but not the repair time distribution itself, was extremely critical to system performance. It was demonstrated, at least for systems with a mean repair time less than or equal to 1.4, that a constraint placed on the minimum repair batch size had a negligible effect on system performance. It was further demonstrated for this same system that reducing the mean repair time by 40% was more profitable than doubling the maximum repair batch size. It also demonstrated that increasing maximum repair batch size beyond those values which gave a service rate of .417 or less had negligible effect in terms of increasing system performance. This paper also emphasized the power of using the expected number of unit years of backorders per unit period as the



criterion for judging system performance. This measure, when reduced to an acceptable level, was accompanied by good values of all other measures of performance as well. This is not true of the other measures. For example, if the fill rate had been used, Table XIII shows that an acceptable fill rate doesn't necessarily imply that all the other measures of performance are also acceptable.

It is believed that this paper supplements the tools which are needed to make intelligent decisions concerning the repairable item inventory system. Of course it can also be used for the consumables case by merely setting the probability of repair equal to zero.

A couple of further remarks seem to be in order. First, it would seem worthwhile to determine if current repair departments could be utilized more fully. Perhaps this could be achieved by spending a greater fraction of budget dollars to repair available carcasses rather than continuing to procure new material. Secondly, this study seems to indicate that study of a stock point's physical plant for repairables could be profitable. For example, the fourth experiment indicated that the minimum repair batch size required before repair begins on a batch of items could fluctuate to some degree before system performance is degredated.

Much has been learned about the interrelationships and effects of many of the parameters of repairable and non-repairable inventory systems. Perhaps this has been the



most significant result of the project. It would seem impossible for anyone who would work with this simulation not to come away with a better understanding of the hidden mechanisms and inner workings of an inventory system.

In closing, a simulation model for continuous review inventory systems was presented. The model used, demonstrated the sensitivity of Q, R, K, and L to numerous operational constraints and system parameters. A class of simple policies with various measures of performance was used rather than a traditional cost postulated model to determine acceptable parameters for a given inventory system. It is felt that the model can be successfully implemented in a very large number of inventory problems.



## APPENDIX A. STATISTICAL TESTS

Analysis of variance. This test was used to find the significant difference in observed values of the expected number of unit years of backorders per unit period.

	Sum of Squares	Degrees of Freedom	Mean Square	F Ratio
Between groups	436.3584	11	39.6689	194.0706
Within groups	18.8052	92	0.2044	
Tota1	455.1636	103		

Table value from F-Distribution for 92 and 11 degrees of freedom at .01 significance level = 2.48.

194.0706 > 2.48, therefore the null hypothesis was rejected.

Null hypothesis: The observed values for the expected number of unit years of backorders per unit period are the same for each treatment (reorder point value).



K. A. Scheffe's Multiple Comparison Test. This test was used to find the magnitude required for the expected number of unit years of backorders per unit period to be significantly different from zero.

$$\stackrel{\text{if}}{=} \frac{ ( \left| \begin{smallmatrix} C_j \\ \end{smallmatrix} \right| )^2 }{ (N-1) \left( \stackrel{\bullet}{V} \left( \begin{smallmatrix} C_j \\ \end{smallmatrix} \right) \right) } > \stackrel{F}{(1-\alpha) (n_1) (n_2)}$$

then the hypothesis that the contrast  $\textbf{C}_{\hat{\textbf{j}}}$  differs from zero is rejected.

$$C_j = \sum_{i=1}^t C_{ij} T_i$$
.

 $(C_j)$  is the estimated variance of contrast  $C_j$ .  $(T_i)$  is the estimated variance of the i<sup>th</sup> treatment=S<sup>2</sup>.  $(T_i)$  is the sum of the  $n_i$  observations for the i<sup>th</sup> treatment.

 $S^2$  is the mean square of the experimental error.

t is the number of treatments included in contrast  $C_{j}$ .

 $C_{ij}$  are the coefficients for the j<sup>th</sup> comparison with the i<sup>th</sup> treatment.

 $\boldsymbol{\alpha}$  is the significance level chosen=.01 for this particular test.

N-1 is the total number of treatments less one.  $(n_1)(n_2)$  are the degrees of freedom.



Let  $C_1$  be the contrast between (QR) pairs (10,11) and (10,10) respectively. Then:

$$C_1 = C_{10.1} T_{10} + C_{11.1} T_{11} = (3)(-25.3176) + (-4)(-22.1442) = 12.62$$

$$\hat{V}(C_1) = \sum_{i=1}^{11} C_{i1}^2 (T_i) = (3^2)(8)(.2044) + (-4)^2(6)(.2044) = 34.339$$

$$\frac{(|c_1|)^2}{(N-1)(\sqrt[3]{(c_1)})} = \frac{(12.62)^2}{(11)(34.339)} = .422$$

.422  $\Rightarrow$  2.48 therefore,  $H_0$  is not rejected.

Let  ${\rm C_2}$  be the contrast between (QR) pairs (10,11) and (10,9) respectively. Then:

$$C_2 = C_{9,2} T_9 + C_{11,2} T_{11} = (4)(22.404) + (-6)(-22.1442) = 43.24$$

$$^{\circ}(C_2) = (4^2)(9)(.2044) + (-6)^2(6)(.2044) = 73.584$$

$$\frac{(|C_2|)^2}{(N-1)(\sqrt[6]{(C_2)})} = \frac{(43.24)^2}{(11)(73.584)} = 2.309$$
 2.309 2.48 Therefore, H<sub>o</sub> is not rejected.

Let  $C_3$  be the contrast between (QR) pairs (10,11) and (10,8) respectively. Then:

$$C_3 = C_{8.3} T_8 + C_{11.3} T_{11} = (4)(-14.353) + (-6)(-22.1442) = 75.453$$

$$^{\diamond}$$
 (C<sub>3</sub>)=(4)<sup>2</sup>(9)(.2044)+(-6)<sup>2</sup>(6)(.2044)=73.584

$$\frac{(\left|C_{3}\right|)^{2}}{(N-1)(\hat{V}(C_{3}))} = \frac{(75.453)^{2}}{(11)(73.584)} = 6.994$$

6.994 > 2.48
Therefore,
reject H, the
null hypothesis
that the means
are equal.



Let  $C_{\mathrm{m}}$  be the contrast between (QR) pairs (10,11) and (10,m) respectively. Then:

$$\frac{(|C_m|)^2}{(N-1)(\sqrt[3]{(C_m)})} = 2.48 = (|C_m|)^2 = (2.48)(11)(73.584) = 2007.372$$

C<sub>m</sub> = 44.8 (minimum contrast value required for statistical significance.)

Then:  $44.8 = C_{x,m}T_x + C_{11,m}T_{11} = (4)T_x + (-6)(22.404)$ 

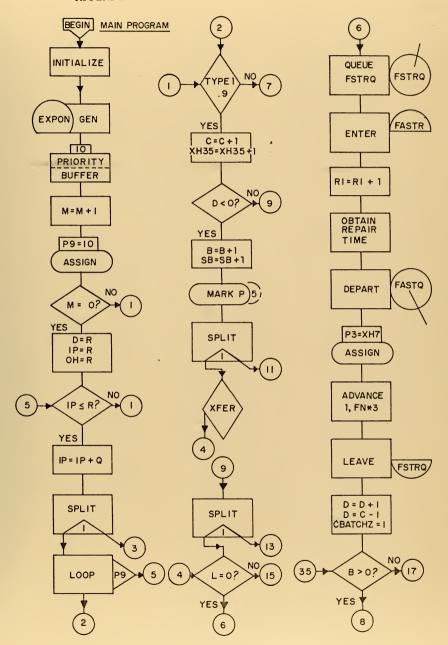
 $T_{x} = 22.016$ 

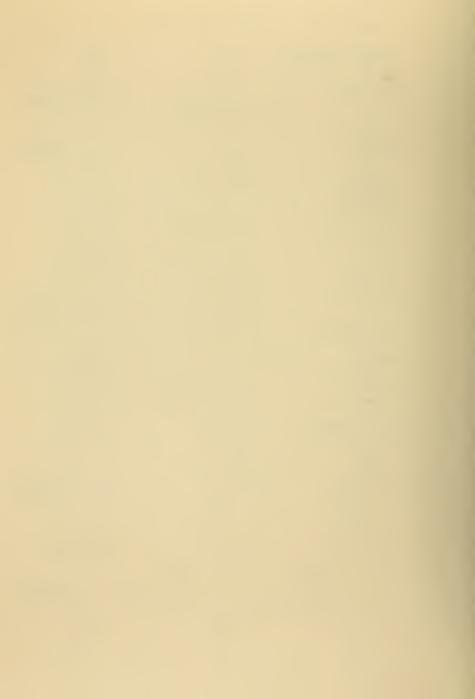
 $\log_{\rm e} B_{\rm T} = -2.450$ 

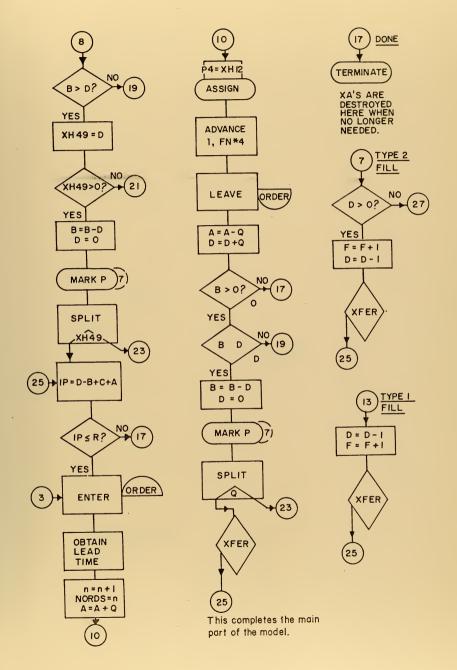
 $\rm B_{\rm T}$  = .086 the significant difference of the expected number of unit years of backorders from .01

 $\rm B_{\sc T}$  = .01+.086=0.096 the minimum significant difference from zero

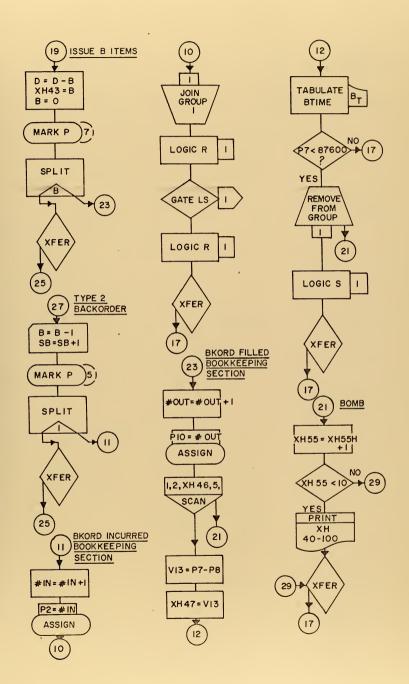




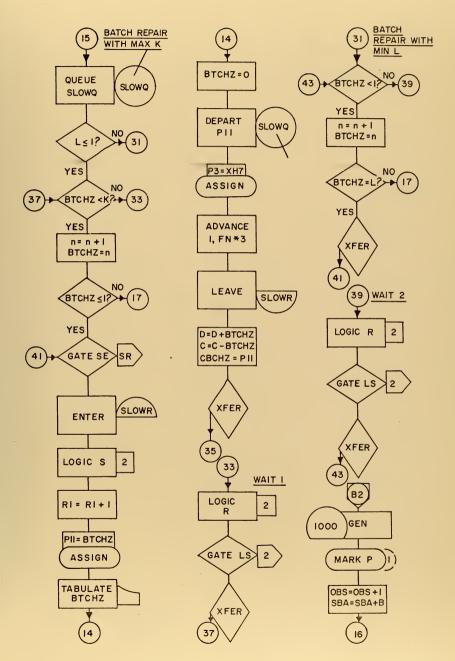




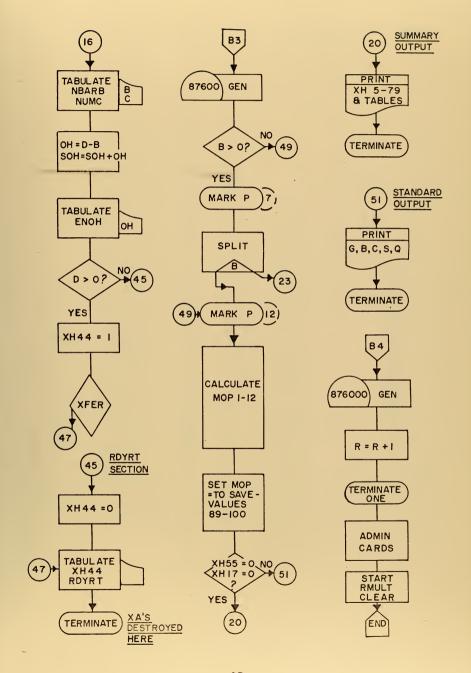














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PURPOSE OF THIS MODEL IS TO TEST AND INVESTIGATE THE SESITIVITY OF PARAMETERS INVOLVED TO A NILVETTION MAKER EVALUATE OR SET UP NINVELLORY SYSTEM.

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FS V.5 HSV, 100, CHA.0.500
XH.1.10 / XH.2.501 / XH.3.0/XH4.001 / XH.5.0900 / XH6.061 / XH.3.0 / XH.3.000 / XH.
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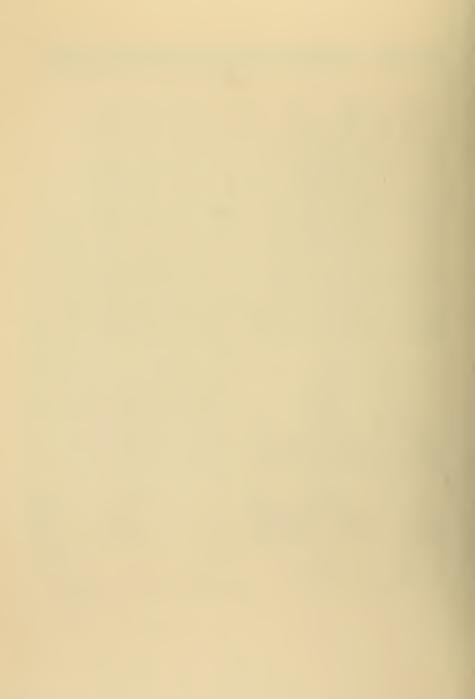
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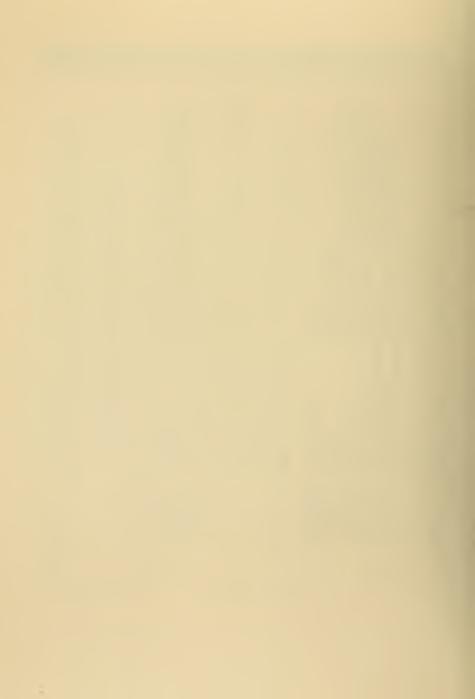
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5, GRUP 1 1, I EPAR XH3,0, BATCH	INFINITE SERVER QUEUE FASTR FASTR OFF-1 (XH10-XH9): CUC 076+11*FN*NH CUC 036, V\$ UUFMX, H SLE XH08+((XH11*FN*NH CUE FS TR0 3 XH7 E 13 XH7 E 13 XH7 E 14 STR CUE 074+11, H CUE 074+11, H CUE 073-11, H CUE 073-11, H	KETURNED FM REP XH071,0,DONE B>0, AN ISS WILL XH071,XH074,1 S B IS > CR = TO 049,XH074,H XH074,H XH074,H XH074,H XH074,H XH074,H XH074,H XH074,H XH074,H XH074,H XH074,H	R B OCCURRED, IS A REORD  O  XHO74-XHO71+XHO73+XHO72
MARK SPLIT TRANSFER NEX1 SPLIT * REPAR TEST E	L = 0 * K = 1	TEST GE  TEST GE  TEST GE  TEST GE  SAVEVALUE	** ** AN ISS AND/OR ** ORDER ADVANCE C



		*#####################################
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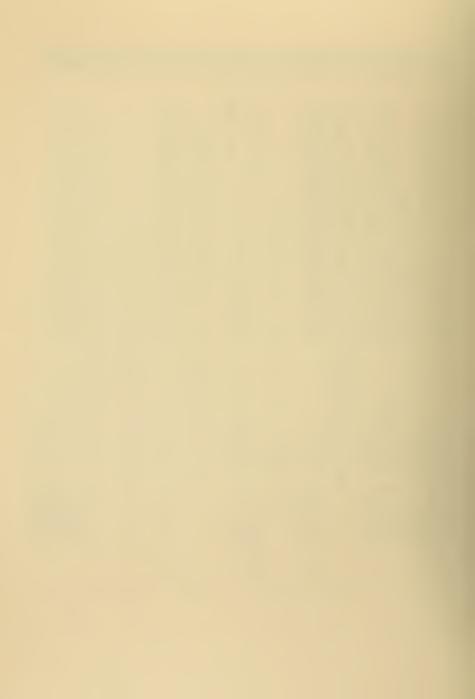
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* GROP1	SAVEVALUE ASSIGN SCAN	046+,1,H 10,XH046 1,2,XH046,5,8,ВОМВ	#OUT = #OUT + 1, # OF B FILED THIS RUN ASSIGN INDEX OF FILLED B TO P10. GET OLDEST B AND PUT TIM B IN P8
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*** BOMB GE TOT	IF A XA GE SAVEVALUE TEST TRANSFER	TS HERE YOU HAVE MAD SHIPS 11 OF 11 OF 12	IF A XA GETS HERE YOU HAVE MADE AN ERROR IN YOUR INPUT. CHECK IT.  SAVEVALUE 055+11 H  BOMB=BOMB+1 BOMB=NUM OF ERRORS.  PRIOT PRIOT TRANSFER 'DONE XH'D  KILL XA
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*****	BATCH ONLY ONE K TEST L SAVEVALUE	REPAIR, K>1, L=1 (	BATCH REPAIR, K>1, L=1 (RESTRICTION ON MAX BTCHZ ONLY) ONLY ONE ITEM BEING REPAIRED AT A TIME. TEST L SAVEVALUE 048+11 H BTCHZ=K & REP DEPT BUSY, WAITI TEST L SAVEVALUE 048+11, H TEST LE THOUSE NATIONE IF BTCHZ=H TEST LE THOUSE NATIONE IF BTCHZ>1 KILL XA
**** RULE3	THIS CLE GATE SE ENTER SE LOGIC SE ASSIGN TABULATE	THIS ENSURES ONLY ONE XA ENTERS IS. (L-1) < BICHZ < (K+1))  E SE SLOWR BEGIN BEGIN STORY S	IF REP DEPT UDLE, ENTER; ELSE WAIT BEGIN REPAIR ON NEW BATCH NEX BICH IN REP DEPT, FORM NEW BICH NEX BICH IN REP DEPT, FORM NEW BICH NEX BICH INDUCTS PII=CURRENT BATCH SIZE (BICHZ)



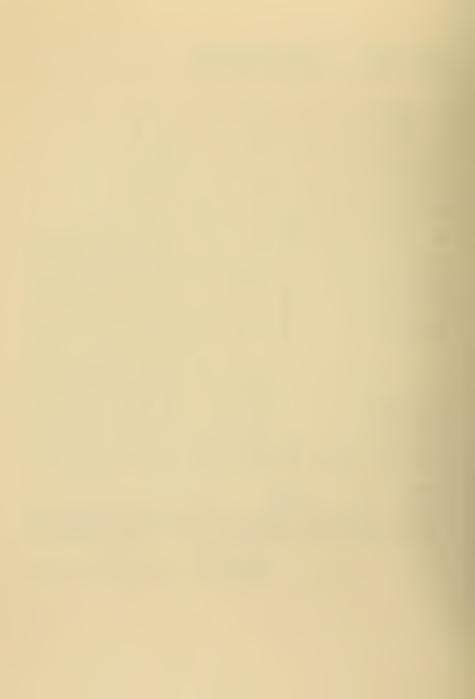
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	* ***	MINBZ RULE2	**** WAIT2	******



IR DEPT NOW. THIS RUN*100.	TABULATION PHASE. ES OF PERFORMANCE.	HESE B OUTSTDG LED SECTION TABULATION ATION ATION SIM TO THEORY OO, MOP #2 ING ENDH T. ME FUINT IN TIME ES 100
RECORD BA, BA=NUM OF B NO V2=0H=D-B NUM ON HAND NOW SOH=SOH=SOH=W ON HAND NOW IF D=0 SEND XA TO MOVE SEND XA TO MOVE SEND XA TO TAB BLOCK IF D=0 XH044+0 XH44=1 IF D > 0,	THIS COMPLETES THE TABUE	IF B>O RECORD TIME TH SEND X A 7600 B SEND X A 7600 B XHECORD TIME OF THIS TH RECORD TIME OF TABULA XHOGO X (1/XH6)*XH8)*1 I/XH6)*XH13)*100 MOP XH097 = E(OH)/V4*100 ARD XH097 = E(OH)/V4*100 ARD XH097 = E(OH)/V4*100 ARD XH097 = E(OH)/V4*100 ARD XH095 = MOP XH095 = KEADY RATE TIME XH96 = E(B) AT AN ARB P
NBARB XH73*100 S03 V7 H NUMC (XH074 - XH071)*100 S058 V2 H KH074,0,MQVE 148 10000.H 148 C41000.H	RUNNING TIME AND	X H 7 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
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SET XH92=XH76 = # REP IND THIS RUN SET XH93=XH75 # 0RDS THIS RUN SET XH78=XH98 = # B THIX RUN SET XH78=XH98 = # B THIX RUN SET XH78=XH98 = # B THIX RUN MOP #7 E(0H) AT = M ERB PT IN TIME IF THERE IS AN ERROR GET STD OUTPUT IF STD OUTPUT IS REQ • ED SEND XA JMP	INCREMENT R BY ONE  TB OF TABLE = READY RATE, MOP #9  BORD TIMES  BTCH SIZE	(SYSTEM PARAMETERS & STATISTICS) WHEN STATISTICS WERE GATHERED. E NUMBER OF HOURS OF OPERATION THIS C	SYSTEM PARAMETERS. = #XH1.2/XXX# = #XH2,2/XXX# E = #XH4,2/XXX# E = #XH3.2/XXX#
5	87600 24.1.4 1	30. 5,1. SAVEVALUES 5, A. CLOCK TIME #X1.2/XXXXX# = TH	30, B. CRITICAL 30, ORDER QUANTITY R. REGROER POINT 2, MAXIMUM BATCH SIZ L.MINIMUM BATCH SIZ
APPPPTTANONONONONONONONONONONONONONONONONONON	100 A B B B B B B B B B B B B B B B B B B	TACTOR	0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 - 0 -
JU MP	* NOTE THE STATE OF THE STATE O	SAV SAV	HSAV 10 10 10



30, C. MEASURES OF PERFORMANCE, (MOP). 30 MOP 1 = #XH100,2/XXXXXX , EXP NUM OF FILLS. 30 MOP 2 = #XH99,2/2LXX.XXX , FILL RATE	ZOP 3 = #XH98,2/XXXX# , EXP NUM OF BACKORDERS. MOP 4 = #XH97,2/2LXXX.XX# , EXPECTED NUMBER OF UNIT C KORDERS PER UNIT PERIOD (10 YRS)	1 TIME. #XH96,2/2LXX.XX# , EXP NUM OF BACKO	L. 2 MOP 7 = #XH94,2/2LXXX.XX# , EXP NUMBER GH-HAND (OH) C ARY POINT IN TIME.	MOP 8 = #XH93,2/XXXX# , EXP NUM OF CRDERS PLACED.  ADP 9 = #XH92,2/XXXXX , EXP NUM OF REP INDUCTIONS	MOP 10 = #XH91,2/2LXX.XX# , EXP NUM IN REPAIR (C) AT C	MOP 11 = #XH90,2/2LXXX.XX# , DIFF1 OH(SIM)-OH(THEORY) ADP 12 = #XH89,2/2LXXX.XX# , DIFF2 MOP4(S)-MOP5(SIM)	MOP 13 = #XH88.2/XXXXX.XX*XX#8.RATIO1 OH(SIM)/OH(THEORY)	MOP 14 = #XH87,2/XXXX#% , RATIO2 MOP4(S)/MOP5(S).	4, II. STORAGE STATISTICS.	A. STATISTICS FOR ORDER DEPARTMENT.	TE SERVÉR QUEUE REPAIR SYSTEM).	SERVER QUEUE REPAIR SYSTEM)	3. III. QUE UE STATISTICS.
HSAV SPACE 30. SPACE 10 SPACE 20. MOD	SPACE 10 TEXT SPACE 10 TEXT YEARS OF BACK(	SPACE 10 TEXT AN ARBITRARY F	ITY OF A FILL. SPACE 10 YEXT	10 10 10 10 10 10 10 10 10 10 10 10 10 1	10 TEXT AN ARBITRARY F	10 SPACE 10 TRXT		10 10	STC TITLE	STO TITUE SPACE	STO TITLE (INFINITE	STO TITUES (FINITE S	QUE TITLE SPACE



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# APPENDIX D SUMMARY AND STANDARD OUTPUT

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くこくころして	ZERO) NR• 15 15 15 87 93	
	. VALUE VALUE 240 240 1366	828
	AVE VALUE NR. 14 14 14 17 77 92	100
	VALUE VALUE 5000 1366 1366	5472
	NR HAI	66
	SAVEVALUE	

I. SAVEVALUES (SYSTEM PARAMETERS & STATISTICS)

A. CLOCK TIME WHEN STATISTICS WERE GATHERED.

87600 = THE NUMBER OF HOURS OF OPERATION THIS RUN SIMULATES

B. CRITICAL SYSTEM PARAMETERS.

Q, ORDER QUANTITY = 10

R, REORDER POINT =

K, MAXI MUM BATCH SIZE =

L, MINI MUM BATCH SIZE

C. MEASURES OF PERFORMANCE, (MOP).

OP 2 = 54.72% , FILL RATE

828 , EXP NUM OF FILLS.

40P 3 = 685 , EXP NUM OF BACKORDERS.

11.57 , EXPECTED NUMBER OF UNIT YEARS OF BACKORDERS PER UNIT PERIOD (10 YRS) 1 4

MOP 5 = 1.10 . EXP NUM OF BACKORDERS ATAN ARBITRARY PCINT IN TIME.

MOP 6 = 53.84%, READY RATE, THE PROBABILITY OF A FILL.



TIME.
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POINT IN TIME
AT AN ARBITRARY
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ΑT
E
OH-HAND
NUMBER
EXP
· 13 ,
н

8 = 15 , EXP NUM OF ORDERS PLACED.

MOP MOP

MOP 9 = 1366 , EXP NUM OF REP INDUCTIONS

MOP 10 = 5.28 , EXP NUM IN REPAIR (C) AT AN ARBITRARY POINY IN TIME.

MOP 11 = .01 . DIFF1 OH(SIM)-OH(THEORY)

MOP 12 = .05 · DIFF2 MOP4(S)-MOP5(SIH)

JP 13 = 101.0 %, RATIO1 OH (SIM) / OH (THEORY)

MOP 14 = 105% , RATIO2 MOP4(S)/MOP5(S).

## II. STORAGE STATISTICS.

CONTENTS CONTENTS CONTENTS CONTENTS (INFINITE SERVER QUEUE REPAIR SYSTEM). (FINITE SERVER QUEUE REPAIR SYSTEM) TIME/TRAN 508.066 ENTRIES ENTRIES 1366 UTILIZATION B. STATISTICS FOR FAST REPAIR PROCESS. C. STATISTICS FOR SLOW REPAIR PROCESS. A. STATISTICS FCR ORDER DEPARTMENT. CONTENTS • 086 CONTENTS 5.226 CAPACITY 66666 CAPACITY 66666 STORAGE

## III. QUEUE STATISTICS.

TABLE NUMBER NUEUE MAXIMUM AVERAGE TOTAL ZERO PERCENT CONTENTS CONTENTS ENTRIES ENTRIES ZEROS FSTRO 1366 1366 1366 AVERAGE TIME/TRANS EXCLUDING ZERO ENTRIES A. STATISTICS FOR REPAIR DEP (INFINTE SYSTEM).

B. STATISTICS FOR REPAIR DEPT (FINITE SYSTEM).

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## STANDARD OUTPUT ONLY

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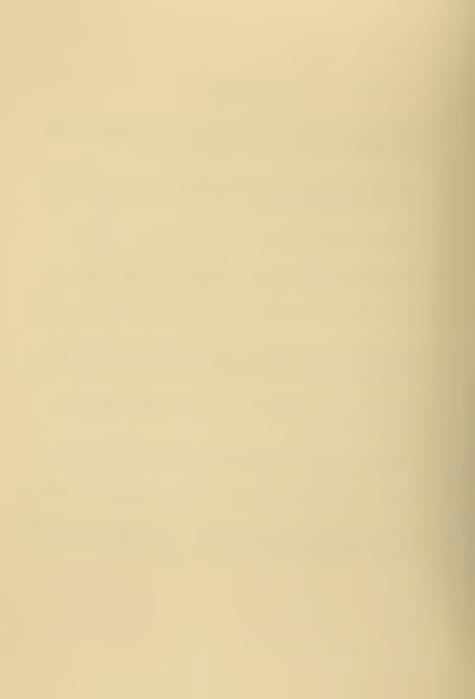


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13. ABSTRACT

A probabilistic event-step computer simulation of a repairable item inventory system with exponential inner-arrival times between demands is constructed. The model allows for a wide variety of repair times and lead times to be considered. The major parameters are investigated for their sensitivity to system changes in order to help the user evaluate given or proposed inventory policies and parameters. A complete description of the model is presented and various measures of supply performance such as the expected number of unit years of backorders per unit period and the fill rate are provided. All flow charts and the GPSS/360 program listing are included.

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